

5.1.5 – Redressal of Student Grievances Metric

Criterion

Year

2019 - 2020



Foreign Students' Welfare Cell

V – Student Support and Progression

2019-2020

REPORT - FOREIGN STUDENTS' WELFARE CELL – 2019-20

The Foreign Students' Welfare Cell caters to the needs of the foreign students studying in the college. The objective of the Cell is to facilitate the students' academic, social, psychological and physical wellbeing. This academic year 2019-20 there are six Sri Lankans pursuing various Degree courses in the college:

S.No.	Name	Nationality	Year	Course	Stream
1.	Gowsiya Nathan	Sri Lanka	III	BA English	Regular
2.	Rasasingam Lugitha	Sri Lanka	III	BA English	Regular
3.	Olinta Pathithanathan	Sri Lanka	ШАД	BBA	SF
4.	Anushiya Jesuthas	Sri Lanka	III	BBA	SF
5.	Arulini Anthony Stanykelaslenai	Sri Lanka	ш	BA JMC	SF
6.	Sinthiya Penat Savutharanajagam	Sri Lanka		BA JMC	SF

Meeting on 27/07/2019

Dr. S. Saira Banu, Coordinator, Foreign Students' Welfare Cell and Dr. S.L. Kumari Assistant Coordinator of the Cell, had a meeting with the foreign students on 27/07/2019. All the students were in the final year of their UG programmes. Hence, they expressed their eagerness in going home. They were happy with everything in the College and hostel. They were looking forward to Pongal celebrations.

Activities During Lockdown

Unfortunately, lockdown restrictions forced the college and hostel to be closed after the Pandemic outbreak in March 2019. But as International flights were cancelled the Sri lankan students continued to stay in the hostel. Special care was taken to ensure their welfare. They attended online classes.



Welfare Measures taken for Foreign Students who stayed in the hostel during Pandemic 2020

Accommodation in the hostel continued after Working Days were over and during the entire Lockdown period:

The six Sri Lankan students residing in Fatima College Hostel were taken good care by the hostel wardens. They were engaged in a wide range of activities. They were also in touch with the Co-ordinators of the Foreign Students Welfare Committee of the College through WhatsApp. A status report of their welfare was sent to the DCE every day, for 3 months, from April to June 2020.

As other inmates of the students had vacated the college, social distancing was easily possible. And moreover, they had no necessity to go out for anything. They kept good health and were given nutritious food. A time schedule for their academic activities and entertainment was chalked out to regularize the manner in which they spent each day.

Academic Sessions on Spoken English & Other general topics:

They had some inputs on Spoken English given by Dr. Suganya, Assistant Professor, Department of Commerce, one of the Faculty inmates, who is also their floor warden. The sessions were on topics like "Preparing Resume for Interviews", "English and Leadership Skills", "Self-Management Skills", "Prevention is better than Cure: Dealing with Covid 19". They also attended online classes conducted by staff of their respective departments and participated in online quizzes.

The following link for E-resources of the National Digital Library of India (NDLI) was shared with them.

https://www.ndl.gov.in/ or https://ndl.iitkgp.ac.in/

These can be accessed free of cost. The students are given online tasks based on their reading.

Other activities:

As the college had planned to produce masks to be given to Madurai Corporation for distribution to the needy, two of them were involved in mask stitching. All were involved in activities like gardening, cooking, helping in kitchen. They made funny videos of their Lockdown days. To keep them in good cheer they were engaged in watching entertaining and motivation videos, solving riddles and puzzles in their WhatsApp group with the Faculty Coordinator.

Counselling Sessions by College Counsellor:

The six foreign students who were staying in the hostel of Fatima College hostel were given sessions on psychological wellbeing as they were away from their families and all their hostel mates had left for their respective homes. She spoke to them on 'Positive Outlook during stressful times'.



Sr. Pauline emphasised the need to be involved in some or work other without staying idle inside the hostel. The students were asked to draw out a time-table for the day which would ensure that they will have a balanced share of work and relaxation. Sr. Pauline helped them to include time for their spiritual activities also in the time table. They found it very useful as they were able to plan their day properly and share the time among their academic work, gardening and watering the plants, helping in the kitchen, having fun time with friends and above all spending time in prayer.

She met them at least once in a week to ensure that they are mentally strong and keeping themselves well engaged.

The students continued their stay in the hostel till they completed their exams in September, 2020, which were delayed because of the pandemic situation. They spent their days in good cheer, both physically and emotionally.

Photos

Meeting of the Foreign Students' Welfare Cell with the Principal, Dr. Sr. Celine Sahaya Mary, Vice Principals Sr. Bindu, Sr. Arul Mary, Hostel Warden Sr. Jenita Rani, Co-ordinator of the Cell Dr. Saira Banu and the Sri Lankan Students



NAAC – 4th CYCLE – Self Study Report (SSR)



The Sri Lankan Students with the Co-ordinators of the Foreign Students' Welfare Cell Dr. Saira Banu, Dr. Kumari and the Hostel Warden Sr. Jenita





V – Student Support and Progression Criterion Metric

Year

: 5.1.5 – Redressal of Student Grievances

: 2018 - 2019



REPORT - FOREIGN STUDENTS' WELFARE CELL – 2018-19

The Foreign Students' Welfare Cell has been a quality initiative of Fatima College to cater to the needs of the foreign students studying in the college. The objective of the Cell is to facilitate the students' academic, social, psychological and physical wellbeing.

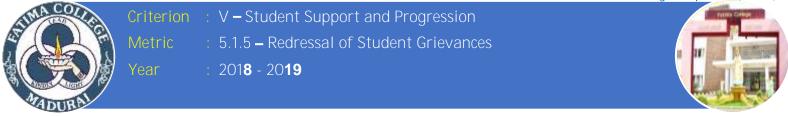
The MoU signed with EdCIL India for a programme launched by the Ministry of Human Resource Development called "Study in India" last year (June 2018), was extended for one more year. Our College is one of the Partner Institutes offering specific number of seats for inbound International students.

This academic year 2018-19 there are six Sri Lankans and one Kenyan pursuing various Degree courses in the college: FAD

S.No.	Name	Nationality	Year	Course	Stream
1	Motaro Kemunto Alice	Kenya	П	MA Economics	Regular
2	Nathan Gowsiya	Sri Lanka	п	BA English	Regular
3	Rasasingam Lugitha	Sri Lanka	П	BA English	Regular
4	Olinta	Sri Lanka	п	BBA	SF
5	Anushiya	Sri Lanka	Ш	BBA	SF
6	Arulini	Sri Lanka	II	BA JMC	SF
7	Sinthiya	Sri Lanka	II	BA JMC	SF

Dr. S. Saira Banu, Coordinator, Foreign Students' Welfare Cell and Ms. Mable Jasmine Shobha, Assistant Coordinator of the Cell, had a meeting with the foreign students on 27/03/2019. There was a discussion on the reduction in the number of African students seeking admission in Fatima College. Ms. Alice, the Kenyan, gave the reason that the number of educational Institutions in Kenya has increased considerably and the cost of education has decreased.

The Sri Lankans had a problem with the extension of their VISA. One of them had her VISA extended to one year, while the other five got it extended only for six months. An email was sent in this regard to the FRRO office, requesting VISA Extension for one year to be given to all students.



Dr. S. Saira Banu, Coordinator, Foreign Students' Welfare Cell and Ms. Mable Jasmine Shobha, Assistant Coordinator of the Cell, interacting with the foreign students, discussing the various aspects of their stay in Fatima College







Report - Foreign Students' Welfare Cell – 2017-18

The Foreign Students' Welfare Cell has been a quality initiative of Fatima College to cater to the needs of the foreign students studying in the college. All measures are taken to ensure the welfare of these students, to make them comfortable in a totally new place with new culture, new educational system, new people, new food and new ways of life. The objective of the Cell is to facilitate the students' academic, social, psychological and physical wellbeing.

The Faculty members of the Cell meet the students at regular intervals to give them opportunities to express their needs and suggestions. This academic year 2017-18 there are three Kenyans and six Sri Lankans pursuing various Degree courses in the college.

S.No.	Name	Nationality	Year	Course	Stream
1.	Motaro Kemunto Alice	Kenya	Ι	MA Economics	Regular
2.	Gowsiya Nathan	Sri Lanka	III	BA English	Regular
3.	Rasasingam Lugitha	Sri Lanka	ш	BA English	Regular
4.	Michira Rosemary Kerubo	Kenya	Ш	BBA	SF
5.	Ownor Esther Adhiambo	Kenya	III	BCA	SF
б.	Olinta Pathithanathan	Sri Lanka	III	BBA	SF
7.	Anushiya Jesuthas	Sri Lanka	III	BBA	SF
8.	Arulini Anthony Stanykelaslenai	Sri Lanka	ш	BA JMC	SF
9.	Sinthiya Penat Savutharanajagam	Sri Lanka	III	BA JMC	SF

Dr. S. Saira Banu, Associate Professor of English, Faculty Member of the Committee, had two meetings with the nine foreign students. The first meeting was held on 7/12/2017 and the second on 11/12/2017. After their personal profile was recorded they were given a chance to express their needs. These



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were later presented to the Principal during the Annual meeting of the Cell conducted on 02/02/18. The Kenyans were assured that Degree Certificates can be sent directly to the students after the Convocation only on properly authorized requests. And Transfer Certificate cannot be given without the students' signature. The Sri Lankans were promised by the Principal that their welfare will be taken care of through regular dialogues with their sponsors and facilitating their participation in the "Earn While You Learn" scheme.

Dr. S. Saira Banu presenting the agenda and purpose of the meeting of the Foreign Students' Welfare Cell with the Principal



Principal Dr. Sr. Celine Sahaya Mary addressing the foreign students





Dear Sir/Madam

This is in response to the mail seeking information regarding the NRI students currently studying in Fatima College and the preventive measures taken for their welfare.

We would like to inform you that we do not have Non-resident Indian (NRI) Students studying as of now. But we do have **six International students** from Sri Lanka doing their final year UG Programmes (2017-20 batch). The details requested regarding these students are furnished below:

S. No.	Name of the Student	Male/ Female	Class Studying	Native Country	Hostellite/ Day Scholar
1.	Gowsiya Nathan	Female	III B.A. English	Sri Lanka	Hostellite
2.	Rasasingam Lugitha	Female	III B.A. English	Sri Lanka	Hostellite
3.	Arulini Anthony Stanykelaslenai	Female	III B.A. Journalism and Mass Communication	Sri Lanka	Hostellite
4.	Sinthuja Penat Savuntharanajagam	Female	III B.A. Journalism and Mass Communication	Sri Lanka	Hostellite
5.	Olinta Paththinathan	Female	III B.B.A.	Sri Lanka	Hostellite
6.	Anushiya Jesuthas	Female	III B.B.A.	Sri Lanka	Hostellite

Preventive Measures taken:

As all the six students are residing in the hostel they do not come in contact with any outsiders. They maintain social distancing inside their rooms. As all other hostel inmates have left for their homes social distancing is even more effectively done. They are provided with all facilities in the hostel and hence there is no need for them to go out. Healthy and nutritious food is provided in the hostel itself.

All measures are taken to ensure the welfare of the international students, facilitating their physical and emotional wellbeing at the time of this looming crisis.

Thank You.

Yours Sincerely,

- Criterion : V Student Support and Progression
 - : 5.1.5 Redressal of Student Grievances





FOREIGN STUDENTS' WELFARE CELL

2016-2017

FATIMA COLLEGE (AUTONOMOUS) MADURAI

FOREIGN STUDENTS' WELFARE CELL

The Foreign Students' Welfare cell meeting was held on 15-12-2016 at 12.30 p.m in the Administrative Block. All the foreign students and who wanted to express their opinion personally from Shift I & II were present.

Dr.Sr. K.Fatima Mary, Principal, Fatima College was the Chairman of the Meet.

The following members attended the Meeting.

Sr.M.Fatima Mary	- Vice Principal I (Shift -I)		
Mrs.B.Chandirika	- Vice Principal II (Shift - I		
Dr.M.Arasammal	- Member		
Dr. P. Shyamala	- Member		

CIA examination have to be conducted separately for Foreign students. Value added courses are highly satisfied for the foreign students. Food items in the canteen need to be changed as per the culture of foreign students. Cultural programmes have to organised separately for the foreign students alone. Fees structure of the college was really helpful for the welfare of the foreign students.

(Dr. P. SHY

Member, Foreign Students' Welfare cell

NAAC – 4th CYCLE – Self Study Report (SSR)

Criterion : V – Student Support and Progression

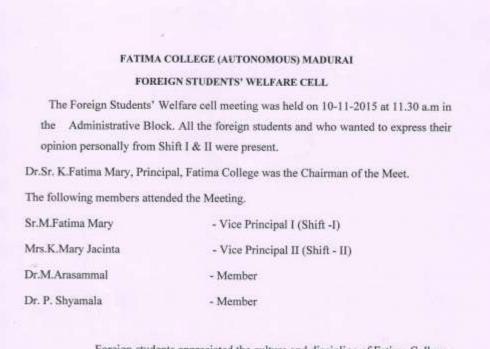
: 5.1.5 – Redressal of Student Grievances

: 2015 - 20**16**



FOREIGN STUDENTS' WELFARE CELL

2015-2016



Foreign students appreciated the culture and discipline of Fatima College. Rules and regulations followed in Fatima College were highly admired by the students. Apart from this the students want to have cultural programmes especially depicting their country's code and discipline. Dress code followed for the foreign students are highly satisfied among these students.

(Dr. P. SHYAMALA)

Member, Foreign Students' Welfare cell