



Criterion : IV – Infrastructure and Learning Resources

Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

Year : 2015 - 2020



COMPUTER SCIENCE UG LAB

<u>Academic Year</u>			<u>2014-15</u>			
Sys. No.	Problem Faced	Problem Occurred Date	Signature of the Lab in charge / Staff in charge	Problem rectified Date	Service Engineer	
					Name	Signature
35	Format the system	22.7.14	M. Magdali	23.7.14	R. Prince	<i>[Signature]</i>
7	Format the System - OS corrupt	7.10.14	M. Magdali	8.10.14	R. Prince	<i>[Signature]</i>
<u>Academic Year</u>			<u>2015-16</u>			
31	No Display.	15.6.15	M. Magdali	17.6.15	R. Prince	<i>[Signature]</i>
27	No Display	23.6.15	M. Magdali	29.6.15	R. Prince	<i>[Signature]</i>
21, 28	No Display	6.7.15	M. Magdali	7.7.15	R. Prince	<i>[Signature]</i>
1	No Display	14.7.15	M. Magdali	16.7.15	R. Prince	<i>[Signature]</i>
13, 16	No Display	29.8.15	M. Magdali	1.9.15	R. Prince	<i>[Signature]</i>
27	No Display	4.9.15	M. Magdali	7.9.15	R. Prince	<i>[Signature]</i>
17	LCD not working	16.11.15	M. Magdali	17.11.15	R. Prince	<i>[Signature]</i>
42	No Display	16.11.15	M. Magdali	17.11.15	R. Prince	<i>[Signature]</i>



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System No.	Problem Faced	Problem Occurred Date	Signature of the Lab in-charge	Problem Rectified Date	Service Engineer	
					Name	Signature
19	No Display	27.11.15	M. Magdali	30.11.15	R. Prince	<i>[Signature]</i>
B10	System not working	26.11.15	M. Magdali	27.11.15	R. Prince	<i>[Signature]</i>
26, 41	Format the system	27.01.16	M. Magdali	28.01.16	R. Prince	<i>[Signature]</i>
<u>Academic Year</u>			<u>2016 - 17</u>			
B9	B-9 - Connect the system	23.06.16	M. Magdali	23.06.16	R. Prince	<i>[Signature]</i>
B10	Monitor problem	21.06.16	M. Magdali	24.06.16	R. Prince	<i>[Signature]</i>
Server	Printer Install. check the drive	25.06.16	M. Magdali	26.06.16	R. Prince	<i>[Signature]</i>
1, 38, 39, 45	format the system	29.07.16	M. Magdali	02.08.16	R. Prince	<i>[Signature]</i>



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<u>Academic Year 2017-18</u>						
System No.	Problem Faced	Problem Occurred Date	Signature of the Lab-Incharge	Problem Rectified Date	Service Engineer	
					Name	Signature
17, 12, 29	No Display	14.06.17	M. Magdalin	14.06.17	R. Prince	
39, 46, 47	No network connection	14.06.17	M. Magdalin	16.06.17	R. Prince	
45, 43	Booting Problem	15.06.17	M. Magdalin	21.06.17	R. Prince	
38	SQL Server problem	2.2.18	M. Magdalin	5.2.18	R. Prince	
dept. system	Booting Problem	2.2.18	M. Magdalin	5.2.18	R. Prince	
<u>Academic Year 2018-19</u>						
1, 3, 5	Blue screen Error - Formatting	14.08.18	M. Magdalin	16.08.18	R. Prince	
40, 35, 36	Format the system	19.09.18	M. Magdalin	20.09.18	R. Prince	
1, 39	Format the system	26.9.18	M. Magdalin	27.9.18	R. Prince	



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System no.	Problem faced	Problem Occurred Date	Signature of the Lab Incharge	Problem Rectified date	Service Engineer Name	Sign
35	Automatic Restart	10.10.18	M. Magdali	11.10.18	R. Prince	<i>[Signature]</i>
43, 40	Automatic Restart	22.11.18	M. Magdali	23.11.18	R. Prince	<i>[Signature]</i>
<u>Academic Year 2019-2020</u>						
3, 11	SMPS power supply	16.9.19	M. Magdali	19.9.19	R. Prince	<i>[Signature]</i>
3, 11, 21, 22 7, 23, 32, 33, 35, 36, 38, 40	BIOS Battery Problem	20.9.19	M. Magdali	12.02.2020	R. Prince	<i>[Signature]</i>
35, 48, 43	Restart problem	03.03.2020	M. Magdali	10.03.2020	R. Prince	<i>[Signature]</i>



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B.COM CA LAB

Jan - 2016							
System Number	Problem Faced	Problem Occured Date	Staff In charge in Lab Session	Problem Rectified Date	System Engineer Name	System Engineer Signature	
Server	Server Hanging	19.01.2016	R.Suriya	02.02.2016	P.Loyola Prince		
3	System not start	27.01.2016	R.Suriya	02.02.2016	P.Loyola Prince		
Sister's Signature : Sr. Shri 8/2/16							
FEB - 2016							
System Number	Problem Faced	Problem Occured Date	Staff In charge in Lab Session	Problem Rectified Date	System Engineer Name	System Engineer Signature	
15, 18	OS problem	24.02.2016	R.Suriya	10.03.2016	SAISANKAR		
Sister's Signature : Sr. Shri 9/3/16							



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SEPTEMBER- 2016						
System Number	Problem Faced	Problem Occurred Date	Problem Rectified Date	Staff In-charge In Lab Session	Lab Incharge Signature	System Engineer's Signature
75	System Blinking	14.9.2016	{ 3.10.2016 } { 3.10.2016 } { 3.10.2016 }	K.N. Mahesh	R. Surin	A.S.S.S.
43	System not on	27.9.2016				
31	System not on	30.9.2016				
				Sister's Signature : S. Shri 07/10/16		
OCTOBER- 2016						
NIL				Sister's Signature : S. Shri 01/11/16		
NOVEMBER - 2016						
NIL				Sister's Signature : S. Shri 01/12/16		



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DECEMBER - 2016				FLOS - T2000A		
System Number	Problem Faced	Problem Occurred Date	Problem Rectified Date	Staff In-charge In Lab Session	Lab Incharge Signature	System Engineer's Signature
73	Monitor blinking	14.12.2016				
				Sister's Signature: S. Shree 05/01/17		
January - 2017				FLOS - 899MBR - 2017		
System Number	Problem Faced	Problem Occurred Date	Problem Rectified Date	Staff In-charge In Lab Session	Lab Incharge Signature	System Engineer's Signature
43	Monitor Not on	25.01.2017	31.01.2017	k.m. niaf	R. Suriya	C. I. Sankar 31/1/17
30	OS Reinstallation	25.01.2017	25.01.2017	k.m. niaf	R. Suriya	
				Sister's Signature: S. Shree 31/01/17		
July - 2017				FLOS - 899MBR - 2017		
System Number	Problem Faced	Problem Occurred Date	Problem Rectified Date	Staff In-charge In Lab Session	Lab Incharge Signature	System Engineer's Signature
4	Monitor not on (under testing)	27.07.17	31.07.17	S. Shree	R. Suriya	
				Sister's Signature: S. Shree 31/07/17		



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AUGUST - 2017						
System Number	Problem Faced	Problem Occured Date	Problem Rectified Date	Staff In-charge in Lab-session	Lab Incharge Signature	System Engineer's Signature
22, 5	Monitors Not on	10.8.17	24.8.17	k.m.mal.	R. Suriya Sister's Signature : Sr. Tharu	G. Suresh
SEPTEMBER - 2017						
NIL				Sister's Signature : Sr. Tharu		
OCTOBER - 2017						
System Number	Problem Faced	Problem Occured Date	Problem Rectified Date	Staff In-charge in Lab-session	Lab Incharge Signature	System Engineer's Signature
41, 43	Monitors Not on	06.10.17	06.10.17	k.m.mal.	R. Suriya Sister's Signature : Sr. Tharu	
NOVEMBER - 2017						
NIL				Sister's Signature : Sr. Tharu		

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classmate Date _____ Page _____ classmate Date _____ Page _____						
January - 2018						
System Number	Problem Faced	Problem Occurred Date	Problem Rectified Date	Staff In-charge In Lab Session	Lab Incharge Signature	System Engineer's Signature
1	Server problem					
4, 1, 4, 3, 4	Network problem					
14	Domain change	Jan 15/2018	10.01.2018	K.m. Mahi	Rishu Rishiya	As. Engineer
10, 11	Hard Disk (new HDD to be purchased)					
Feb - 2018						
NIL				classmate Date _____ Page _____ classmate Date _____ Page _____		
June - 2018						
System No.	Problem faced	Problem Occurred Date	Problem Rectified Date	Staff In-charge In Lab Session	Lab Incharge Signature	System Engineer's Signature
		NIL				
					classmate Date _____ Page _____ classmate Date _____ Page _____	



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		classmate				classmate	
		Date	Page			Date	Page
July-2018				RIGS-VOU			
System No	Problem Faced	Problem Occured Date	Problem Rectified Date	Staff-Incharge In Lab Session	Lab Incharge Signature	System Engineer's Signature	
65 } 66,67 }	Reboot the Systems	18.7.18	31.7.18				
43	CPU Problem	21.7.18	31.7.18	K.m. malini	R. Suriya	G. S. J. K.	
21	Oracle not working	25.7.18	31.7.18		Sister's Signature:		
AUG-2018							
NIL					Sister's Signature:		
Sep-2018							
NIL					Sister's Signature:		



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November - 2019						
System No	Problem Faced	Problem Occured Date	Rectified Date	Lab Incharge Signature	System Engineer's Signature	Sister's Signature
7, 8, 10, 69, 73, 74, 77	Mother board problem	26/11/19	—	R. Suriya.		Sr. Shm
29, 73	Monitor problem (Power card changed)	27/11/19	27/11/19		C. S. Suresh	
13	CPU Problem	26/11/19	27/11/19		C. S. Suresh	
December - 2019						
	problem Faced			Lab Incharge Signature	System Engineer's signature	Sister's signature
	NIL				C. S. Suresh	Sr. Shm



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January - 2020						
System No	Problem Faced	Problem Occured Date	Rectified Date	Lab-Incharge Signature	System Engineer's Signature	Sister's Signature
1	Monitor On (powerscard chage)	13.01.2020	14.01.2020			
76	Mother board Problem	22.01.2020		R. Suriya	A. S. Suresh	S. S. Suresh
February - 2020						
System No	Problem Faced	Problem Occured Date	Rectified Date	Lab Incharge Signature	System Engineer's Signature	Sister's Signature
7,8,10, 69,73,74, 76,77	Mother Board Problem	Nov'19				
23	Alice 3 & Card draw not open	31.1.2020	4.2.2020	R. Suriya	A. S. Suresh	S. S. Suresh



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PGDCA

YEAR 2015-16						
S.NO.	SYSTEM NO.	PROBLEM FACED	PROBLEM OCCURED DATE	SIGNATURE OF THE LAB TECHNICIAN AND STAFF IN-CHARGE OF LAB SESSION	PROBLEM RECTIFIED DATE	SYSTEM ENGINEER IN-CHARGE NAME AND SIGNATURE
1.	9	System is not working	24/6/2015	Heeny 01-sh	17/8/2015	Heeny
2.	6	MS-office is not working	24/6/2015	Heeny 01-sh	29/6/15	Heeny
				Lab in-charge: 01-sh Lab Technician: Heeny Sr. Process		
1.	13, 33	System is not working	27/7/2015	Heeny G.Dia	28/7/2015	Heeny
2.	37	C is not working properly	27/7/2015	Heeny G.Dia	28/7/2015	Heeny
				Lab in-charge: G.Dia Lab Technician: Heeny Sr. Process		
1.	19 & 30	System is not working	19/11/2015	Heeny	19/11/2015	Heeny
				Lab in-charge: G.Dia Lab Technician: Heeny Sr. Process		



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S.NO.	SYSTEM NO.	PROBLEM FACED	PROBLEM OCCURED DATE	SIGNATURE OF THE LAB TECHNICIAN AND STAFF IN-CHARGE OF LAB SESSION	PROBLEM RECTIFIED DATE	SYSTEM ENG. IN-CHARGE NAME AND SIGNATURE
1.	37	System is not working	8/12/2015	Heemj Gidra	11/12/2015	[Signature]
2	1	Oracle 9i is not working	11/12/2015	Heemj Gidra	11/12/2015	[Signature]
				Lab in-charge: Gidra Lab Technician: Heemj Si. In-charge		
1	21.	System is not working	27/11/2016	Heemj Gidra	27/11/2016	[Signature]
				Lab in-charge: Gidra Lab Technician: Heemj Si. In-charge		



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YEAR 2016-17			SL. NO. NAME			
S.NO.	SYSTEM NO.	PROBLEM FACED	PROBLEM OCCURED DATE	SIGNATURE OF THE LAB TECHNICIAN AND STAFF IN-CHARGE	PROBLEM RECTIFIED DATE	SYSTEM ENQ. IN-CHARGE NAME AND SIGNATURE
1.	1-48	Installation SPSS18	27/6/2016	Heeny, Jey	27/6/2016	Jey
				Lab in-charge: Jey		
				Lab Technician: Heeny		
				Sr. In-charge		
1.	45 (server)	System is not working (Hard disk to be replaced)	24/8/2016	Heeny, Jey	24/11/2016	Jey
2.	20, 27, 34	Oracle 9i is not working	8/11/2016	Heeny, Jey	24/11/2016	Jey
				Lab in-charge: Jey		
				Lab Technician: Heeny		
				Sr. In-charge		
1.	3, 25, 37, 41	Oracle 9i is not working	8/2/2017	Heeny, Jey	10/2/2017	Jey
2.	32	Network is not connected	8/2/2017	Heeny, Jey	10/2/2017	Jey
3.	48, 19	Monitor problem	9/2/2017	Heeny, Jey	10/2/2017	Jey
				Lab in-charge: Jey		
				Lab Technician: Heeny		
				Sr. In-charge		



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YEAR 2017-18						
S.NO.	SYSTEM NO.	PROBLEM FACED	PROBLEM OCCURED DATE	SIGNATURE OF THE LAB TECHNICIAN AND STAFF IN-CHARGE OF LAB SESSION	PROBLEM RECTIFIED DATE	SYSTEM INCH. IN-CHARGE NAME & SIGN.
1	4, 6, 22, 29	Network is not connected	21/6/2017	Deeny [Signature]	21/6/17	[Signature]
2	8	System is not working (SMPS to be replaced)	21/6/2017	Deeny [Signature]	30/8/2017	[Signature]
			Lab in-charge: [Signature] Lab Technician: Deeny [Signature]			
4	25, 27, 35	Network is not connected	24/8/2017	Deeny [Signature]	29/8/2017	[Signature]
2	40	Monitor Problem	29/8/2017	Deeny [Signature]	29/8/2017	[Signature]
3	11	Error when Adobe Photoshop open	29/8/2017	Deeny [Signature]	29/8/2017	[Signature]
			Lab in-charge: [Signature] Lab Technician: Deeny [Signature]			
1	41	System is not working	11/9/2017	Deeny [Signature]	22/9/2017	[Signature]
	8	System restarts again & again	11/9/2017	Deeny [Signature]	22/9/2017	[Signature]
			Lab in-charge: [Signature] Lab Technician: Deeny [Signature]			



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S.NO.	SYSTEM NO.	PROBLEM FACED	PROBLEM OCCURED DATE	SIGNATURE OF THE LAB TECHNICIAN AND STAFF IN-CHARGE OF LAB SESSION	PROBLEM RECTIFIED DATE	SYSTEM INQ. IN-CHARGE NAME AND SIGNATURE
1	3, 37	System is not working	3/10/2017	Deeny [Signature]	4/10/2017	[Signature]
2.	37, 47, 8	System No:3 Hard disk to be replaced	7/11/2017	Deeny [Signature]		[Signature]
3.	36	System is not working	27/11/2017	Deeny [Signature]	28/11/2017	[Signature]
		> Sys No: 8, 47 Motherboard to be replaced				
		Lab in-charge: [Signature]				
		Lab Technician: Deeny				
1.	23, 24, 25, 28, 20, 37	Oracle 9i is not working	4/12/2017	Deeny [Signature]	30/01/2018	[Signature]
2.	22	Text display is not clear	4/12/2017	Deeny [Signature]	18/12/2017	[Signature]
3.	17	error when loading C	12/12/2017	Deeny [Signature]	18/12/2017	[Signature]
4.	12 & 37	System is not working	14/12/2017	Deeny [Signature]	18/12/2017	[Signature]
5.	12	System is not working (Motherboard to be replaced)	19/12/2017	Deeny [Signature]		
		Lab in-charge: [Signature]				
		Lab Technician: Deeny				



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Sl. NO.	SYSTEM NO.	PROBLEM FACED	PROBLEM OCCURED DATE	SIGNATURE OF THE LAB TECHNICIAN AND STAFF IN-CHARGE OF LAB SESSION	PROBLEM RECTIFIED DATE	SYSTEM ENG. IN-CHARGE NAME AND SIGNATURE
1.	43, 44, 19, 20	Oracle 9i is not working	2/2/2018	Heeny	7/2/2018	Heeny
2.	23	System is not working	2/2/2018	Heeny	7/2/2018	Heeny
3.	15	System is not working	6/3/2018	Heeny	7/3/2018	Heeny
4.	23, 24, 29, 35, 43 37	Oracle 9i is not working Motherboard to be taken (By outside Sp-Eng.).	6/3/2018	Heeny	7/3/2018	Heeny



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YEAR 2018 - 19						
NO.	SYSTEM NO.	PROBLEM FACED	PROBLEM OCCURED DATE	SIGNATURE OF THE LAB TECHNICIAN AND STAFF IN-CHARGE OF LAB SESSION	PROBLEM RECTIFIED DATE	SYS. IN-CHARGE NAME AND SIGNATURE
1.	47.	Restart the system again & again	26/6/2018	<i>[Signature]</i>	26/6/2018	<i>[Signature]</i>
2.	47, ⁴² 15, 16, 31, 22, 3	Mother board problem Restarting problem Hard disk problem	09.07.2018	Lab in charge : Lab Tech :		



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Sep: 2018

No.	System No	problem faced	Problem occurred date	Signature of Lab Tech + Staff incharge	Problem rectified date	Signature of System. Engr.
1.	47, 42, 15, 6, 31, 22	Mother board problem.	09.07.18	M. S. [Signature]		As. [Signature] 11.9.18
2.	3.	Hard disk problem.		As. [Signature]		Sister's sign: S. S. [Signature] 30/11/18
<u>Nov: 2018</u>						
1.	47, 43, 42, 34, 31, 32, 27, 22, 15, 6	Mother board problem	22.07.18	M. S. [Signature]		G. S. [Signature] 30/11/18
2.	3.	Hard disk problem.		[Signature]		
	16, 3, 22, 30, 31, 32, 33, 34, 37, 35	Mother board problem rectified				Sister's sign: S. S. [Signature] 30/11/18



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System No.				
1. 1, 2, 6, 7, 8 41, 43, 27, 26, 23, 18, 9, 47, 25, 28 34, 12, 40, 37, 35	Oracle not working		21/02/20	<i>[Signature]</i>
2. 1, 6, 7, 5, 41 9, 18, 27, 43, 28	CMOS battery to be replaced. (7, 9, 27, 18, 43, 41, 40, 28)		21/02/20	<i>[Signature]</i>
3. 4	Not working (Mother Board to be serviced)			



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BCA

MONTH : June				YEAR : 2019 (Even Semester)		
System Number	Problem Faced	Problem Occured Date	Problem Rectified Date	Signature of the Lab Session Staff	Signature of the Lab Computer Technician	Sign. of System Engineer
nth: June	No Problem	29/06/19	-	<u>Belvaran</u>	M. Deepitha	
					<u>Sister Signature: Sr. Shri</u>	
nth: July						
30 →	System Restarting	20-7-19	24-7-19	<u>Belvaran</u>	M. Deepitha	
2 →	Rebooting Error				<u>Sister Signature: Sr. Shri</u>	
nth: August	No problem	28.08.19	-	<u>Belvaran</u>	M. Deepitha	
					<u>Sister Signature: Sr. Shri</u>	
nth: September					M. Deepitha	
	No Problem	30/09/2019	-	<u>Belvaran</u>	<u>Sister Signature: Sr. Shri</u>	





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YEAR : 2019-2020				Even Semester		
System Number	Problem Faced	Problem Occured Date	Problem Rectified Date	Sign. of the Lab Session Staff	Sign. of the Lab Computer Technician	Sign. of System Engineer
Month : October					M. Deepitha	
-	No problem	22/10/2019	-	<u>Selvarani</u>	<u>Sister Signature:</u> Sr. Shree	<u>Asst. En.</u>
Month : November					M. Deepitha	
-	No problem	29/11/2019	-	<u>G. Preetha</u>	<u>Sister Signature:</u> Sr. Shree	<u>Asst. En.</u>
December					M. Deepitha	
-	No Problem	20/12/19	-	<u>Selvarani</u>	<u>Sister Signature:</u> Sr. Shree	





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YEAR : 2020 - 2021

Month	Problem Faced	Problem occurred Date	Problem Rectified Date	Sign. of the Lab session staff	Sign. of the Lab Computer Technician	Sign. of System Engineer
Month :- January					M. Deepitha	
28	system Restarting	22/01/20	7/02/2020	<i>Shelvarani</i>	Sister's Signature: <i>Dr. Shu</i>	
Month :- Feb						
-	No problem	-	-	<i>Shelvarani</i>	Sister's Signature: <i>Dr. Shu</i>	
Month :- Feb						





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MCA

July - 2018				USA 1st - Timeca meeting			
Camlin Page				Camlin Page			
Date 01/07/2018				Date 30/07/2018			
NO	System Number's	Problem Occ Date	Problem Description	Lab	Problem Rect Date	Lab in-charge Signature	System Engineer Signature
1.	MCA 54, 53	06.07.2018	Rebooting	MCA	10.07.2018	Evithaladani	Ad
2.	MCA 66	04.07.2018	LAN Problem	MCA 5	10.07.2018	Evithaladani	Ad
3.	MCA 42	06.07.2018	TSBK 2.0 - Can't install	MCA	10.07.2018	Evithaladani	Ad
4.	MCA 27	03.07.2018	Login Error	MCA	10.07.2018	Evithaladani	Ad
5.	UG 4, 8, 24	03.07.2018	Signal - Error	UG	10.07.2018	Evithaladani	Ad
6.	UG 45	06.07.2018	Network - Empty	UG	03.08.2018	Evithaladani	Ad
7.	UG 3	06.07.2018	Install Oracle	UG 15	03.08.2018	Evithaladani	Ad
8.	UG 48, 42, 27	06.07.2018	Mouse Problem	UG	-	Evithaladani	Ad
9.	MCA 42	09.07.2018	VB.NET - Can't install	MCA 20	10.07.2018	Evithaladani	Ad
10.	MCA 11, MCA 20	13.07.2018	Rebooting	MCA 20	17.07.2018	Evithaladani	Ad
11.	MCA 71	13.07.2018	Browser can't open	MCA	17.07.2018	Evithaladani	Ad
12.	UG 27, 35, 6, 48, 24	19.07.18	Mouse Not working	UG 25	-	Evithaladani	Ad



Criterion : IV – Infrastructure and Learning Resources

Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

Year : 2015 - 2020



Camlin Page Date / /							
NO	System Number's	Problem Occ Date	Problem Description	Lab	Problem Rect Date	Lab in-Charge Signature	System Engineer Signature
13	MCA 13, 14, 18, 21, 22, 23, 28, 30, 33, 50, 71, 35, 36	15/07/2018	Driver Not Found	MCA	17/07/2018	Ekimbalami	Asst. Eng.
14	MCA 50	19/07/2018	Login Entry Problem	MCA	19/07/2018	Ekimbalami	Asst. Eng.
15	MCA 55, 56, 57, 66, 67	19/07/2018	Driver Not Found	MCA	19/07/2018	Ekimbalami	Asst. Eng.
16	MCA 64, 56 (NO LAN)	19/07/2018	LAN Problem	MCA	19/07/2018	Ekimbalami	Asst. Eng.
17	MCA 69, 8	19/07/2018	Slow Process	MCA	19/07/2018	Ekimbalami	Asst. Eng.
18	MCA 11, 58	15/07/2018	System Problem	MCA	03/08/2018	Ekimbalami	Asst. Eng.
19	UG 40	30/07/2018	System Booting	UG	03/08/2018	Ekimbalami	Asst. Eng.
20	System Engg: C.J. Ver. Signature: [Signature] Sister Signature: [Signature]	"Need 6 Mouse for UG Lab 5 Mouse for PG Lab" Totally 11 Mouse Needed.				Staff Signature: [Signature]	Sister Signature: [Signature]
25			I Received 10 mouse from Sister, Date 19.11.2018				



Criterion : IV – Infrastructure and Learning Resources

Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

Year : 2015 - 2020



August - 2018 - Oct 18'							
3.NO		System Number's	Problem Occ. Date	Problem Description	Lab	Problem Rect. Date	Lab In-charge Signature
1.		UG 4, 18	13-08-2018	Power Problem, Monitor	UG	21-08-2018	Dr. S. Sankar
2.	5	UG 30	14-08-2018	LAN connection Problem	UG	31-08-2018	Dr. S. Sankar
		MCA 8	14-08-2018	Slow Process	MCA	21-08-2018	Dr. S. Sankar
		MCA 53	27-08-2018	Booting	MCA	31-08-2018	Dr. S. Sankar
	10	MCA 64, 65	27-08-2018	Low disk space	MCA	27-08-2018	Dr. S. Sankar
		MCA 4	28-08-2018	PPT Problem	MCA	27-08-2018	Dr. S. Sankar
	15	MCA 21, 40, 44, 49, 51, 45, 54, 56, 37, 38, 39, 20, 25, 34, 18	28-08-2018	Net Beans Problem	MCA	31-08-2018	Dr. S. Sankar
		MCA 56		No Network Drive	MCA	04-09-2018	Dr. S. Sankar
	20	MCA 13		Displaying Error Message	MCA	04-09-2018	Dr. S. Sankar
	0	MCA 42, 29	11-09-2018	Booting Problem	MCA	14-09-2018	Dr. S. Sankar
	25	UG 5, 4-NT working MCA - 37 Booting, UG 50	26-09-2018	N/w drive not found	UG		Dr. S. Sankar



Criterion : IV – Infrastructure and Learning Resources

Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

Year : 2015 - 2020



		Camlin Page				Camlin Page	
		Date / /				Date / /	
No.	System Number	Problem Occ. Date	Problem Description	Lab	Problem Rect. Date	Lab Incharge Signature	System Engrg. Signature
12	MCA 28, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000	02-08-2018	Booting	MCA	12-10-2018	Stella	Stella
3	UG-39, UG-56	08-10-2018	Booting / CPU reformatting	UG	12-10-2018	Stella	Stella
4	MCA 66	11-10-2018	NIOS Problem	MCA	12-10-2018	Stella	Stella
10							
15							
20							
25							
						Staff Signature : Stella	
						Sister Signature : Sr. Stella MP	



Criterion : IV – Infrastructure and Learning Resources

Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

Year : 2015 - 2020



Nov - Dec 2018							
Camlin Page				Camlin Page			
Date / /				Date / /			
S.NO	System Number's	Problem Occ. date	Problem Description	Lab	Problem Rect Date	Lab-Incharge Signature	System-Engg. Signature
1.	UG 47, 39, 49	19/11/2018	New Problem	UG	08.01.2019	Evithaladani	A. J. S. S.
2.	Sys 4, 17, 54, 63, 46	19/11/2018	Not working	UG	12.12.2018	Evithaladani	A. J. S. S.
3.	Sys 6, 48, 4, 27, 21		Mouse needed	UG	Mouse Replaced	Evithaladani	A. J. S. S.
4.	Sys 28, 38, 24, 58, 48		Mouse Need	MCA	Mouse Replaced	Evithaladani	A. J. S. S.
5.	Sys 52, 25, 5, 6, 50, 68, 66, 72	22/11/2018	Not working	MCA	08.01.2019	Evithaladani	A. J. S. S.
6.	Sys 44, 72, 71	22/11/2018	Slow process	MCA	System 44, MCA Hard Disk Problem 08.01.2019	Evithaladani	A. J. S. S.
7)	Sys 7, 46	28/11/18	Visual Studio 2008 not working- Man ask to reinstall this software. So please install it	UG BSCIT	11.12.2018	Evithaladani	A. J. S. S.
8)	Sys 31, 32, 35, 43, 27	30/11/18	Typing characters very slow display in monitor.	B & IT Java Lab			
9)	Sys 24, 17, 44, 43, 12	30/11/18	Not working	B-Sc IT Java Lab	17.12.2018	Evithaladani	A. J. S. S.
10)	Sys 15, 29, 18	18/12/18	Not working	LAB MCA	08.01.2019	Evithaladani	A. J. S. S.



Criterion : IV – Infrastructure and Learning Resources

Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

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Camlin Page Date / /							
No	System Number's	Problem occ. Date	Problem Description	Lab	Problem Rect. Date	Lab In charge	Sys-Engg signature
1.	UG-54,46	18.06.2019	Mother Board Problem	UG	19.06.2019	Revimalayami	G. Sar' Sankar
2.	UG-21,43,40,29,19	18.06.2019	System Not working	UG	19.06.2019	Revimalayami	G. Sar' Sankar
3.	UG-42	18.06.2019	Network Drive problem	UG	19.06.2019	Revimalayami	G. Sar' Sankar
4.	UG-40,36,	18.06.2019	Network Problem	UG	19.06.2019	Revimalayami	G. Sar' Sankar
5.	UG-6,4,9,12,22	18.06.2019	Not working	UG	17.07.2019		G. Sar' Sankar
6.	UG-21 / UG-30-NIC	26.06.2019	Network Drive Problem	UG	17.07.2019		G. Sar' Sankar
7.	UG-66,20	18.06.2019	Network Problem	UG	17.07.2019		G. Sar' Sankar
	MCA-31	18.06.2019	Not working	MCA	18.07.2019		G. Sar' Sankar
	UG-24	04.07.2019	(Mother board Problem) Power Card Problem	UG	18.07.2019		G. Sar' Sankar
2.	UG-44	04.07.19	Rebooting (Card disk prob)	UG	18.07.2019		G. Sar' Sankar
12.	UG-54	04.07.19	Not working	UG			
	UG-72 (Rectified)	04.07.19	OS problem	UG	18.07.2019		G. Sar' Sankar



Criterion : IV – Infrastructure and Learning Resources

Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

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Camlin Page Date / /		Camlin Page Date / /	
S.No	System Number's	Problem	Occ. date
MCA/UG IT Lab System problems.			
<u>MCA Lab:</u> Sys. No => 44 - Hard disk problem 62. - <u>UG Lab:</u> Sys NO => 24, 9 - power adaptor problem Sys NO => 44, 46, 52 - Hard disk problem Sys NO => 45 - SMPS problem			
System Engg Signature:		Sistm Signature:	
23/07/19		23/07/19	



Criterion : IV – Infrastructure and Learning Resources

Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

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Camlin Page Date / /		Camlin Page Date / /		Camlin Page Date / /		Camlin Page Date / /	
Sl. NO	System Number's	Problem occ. date	problem Description	Lab	problem Rec. date	Lab In charge	Sys. Eng. Signature
1	UG-57, 43	7/8/19	Rebooting	UG1	13/08/19	✓	G. S. S. S.
2	UG-44	7/8/19	System not working	UG1	13/08/19	✓	
3	UG-40, 36, 9	7/8/19	Network problem	UG1	13/08/19	✓	
4	UG-56, 24	18/8/19	Not working	UG1	22/08/19	✓	
5	UG-61, 62, 65	19/8/19	Power Saving mode	UG1	22/08/19	✓	
6	MCA-29, 18, 38	27/8/19	Netbeans Not working	PG1	6/09/19	✓	
7	UG-45	28/8/19	Rebooting	UG1	6/09/19	✓	
8	MCA-39	23/10/19	Rebooting	PG1	24/10/19	✓	
9	MCA-61, 62	23/10/19	Not working	PG1	24/10/19	✓	
10	MCA-58	23/10/19	Not working	PG1	24/10/19	✓	
11	UG-17, 38	26/11/19	Rebooting	UG1	26/11/19	✓	



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Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

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		Camlin Page				Camlin Page	
		Date / /				Date / /	
S. NO	System Number's	Problem occ. date	problem Description	Lab	problem Rec. date	Lab In charge	Sys. Eng. Signature
12	7, 8, 13, 19, 20, 21, 23, 28, 29, 35, 36, 38, 42, 43, 47, 56	20/11/19	C++ Not working	UG	21/11/19	Dr	G. S. S. S.
13	26, 34, 18, 29	2/12/19	Python doesn't running	PG	2/12/19	Dr	
10				10			
15				15			
20				20			
25				25			



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Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

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Camlin	Page
Date	/ /
MCA / UG IT Lab	
System problems.	
<u>MCA Lab:</u>	
Sys No $\Rightarrow$ 44, 62 – 1-lard disk problem	
<u>UG Lab:</u>	
Sys NO $\Rightarrow$ 24, 52, 46 – Mother board problem	
Sys NO $\Rightarrow$ 46 – SMPS	
Sys NO $\Rightarrow$ 44 – 1-lard disk problem.	
e.r. J. J. J.	
System Engg Signature	Sister Signature
20/11/19	
"Need 3 mouse in PG Lab	
2 mouse in UG Lab.	
Totally 5 mouse Needed	



Criterion : IV – Infrastructure and Learning Resources

Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

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Camlin Page Date / /				Camlin Page Date / /			
Sff. No	System Numbers	Problem Occur date	Problem Description	Lab	problem Rec. date	Lab In charge	Sys. Eng. signature
1	30, 43, 13	6/1/20	Rebooting	MCA	8/1/2020		A. S. S. S.
2	30, 43, 25	13/1/20	Rebooting	UG	20/1/2020		A. S. S. S.
3	49, 50, 51, 53, 56, 54, 50, 70, 60, 61	20/1/20	SQL Not open	UG	23/1/2020		A. S. S. S.
10							
15							
20							
25							



Criterion : IV – Infrastructure and Learning Resources

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Camlin	Page
Date	/ /
MCA / UG IT Lab	
System problem	
MCA Lab :	
Sys No =>	44,62 - Hard disk problem
UG Lab :	
Sys No =>	24,52,46 - Motherboard problem
Sys No =>	46 - SMPS (motherboard problem)
Sys No =>	44 - Hard disk problem
A. S. Sankar	
System Eng. Signature	
S. S. Sankar	
Sister Signature	



Criterion : IV – Infrastructure and Learning Resources

Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

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Sl. NO.	System Numbers	Problem occur date	problem Description	Lab	problem Rec. date	Lab in charge	Sys. Eng. Signature
1	30, 43, 13	3/2/2020	Rebooting	UG ₁	5/2/2020	Ⓟ	A. J. S. J. S.
2	66 56	14/2/2020 11	power saving Mode Network problem	UG ₁ UG ₁	15/2/2020 15/2/2020	Ⓟ	
3	66, 64, 70, 49, 50, 51 61, 56, 67, 20	11/02/2020	SQL permission denied	UG ₁	15/2/2020	Ⓟ	
4	57, 59	11/02/2020	SQL Not opened	UG ₁	15/2/2020	Ⓟ	A. J. S. J. S.
5	4, 42, 49, 50, 51, 54, 56, 57, 59, 60	12/2/2020	Alice Not open	UG ₁	17/2/2020	Ⓟ	
6	17, 33, 32, 34, 35 21, 23, 25, 30, 29, 28	12/2/2020	C++ Not Open	UG ₁	17/2/2020	Ⓟ	A. J. S. J. S.
7	71, 67	24/02/2020	Rebooting	PG ₁	4/02/2020	Ⓟ	



Criterion : IV – Infrastructure and Learning Resources

Metric : 4.4.2–Established systems and procedures for maintaining and utilizing physical, academic and support facilities – Computer Laboratories

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Camlin	Page
Date / /	
MCA/UG IT Lab System Problem	
<u>MCA Lab :</u> Sys NO => 44, 62 - Hard disk problem <u>UG Lab :</u> Sys NO => 24, 52, 46 - Mother board problem Sys NO => 46 - SMPS Sys NO => 44 - Hard disk problem These all parts are taken for servicing.	
Asst. System Engineer Signature	
System Signature S. S. S. 04/03/2020	