



A Peer-reviewed - Refereed / Scholarly Quarterly Journal with Impact Factor



Shanlax International Journal of Commerce

VDL:5

NO. 1

SPECIAL ISSUE : 1

MARCH 2017

INTERNATIONAL CONFERENCE ON

CONTEMPORARY ISSUES IN COMMERCE, MANAGEMENT & IT

4" MARCH 2017



Organized by

PG DEPARTMENT OF COMMERCE WITH COMPUTER APPLICATION

MANGAYARKARASI COLLEGE OF ARTS & SCIENCE FOR WOMEN

(Affiliated to Madurai Kamaraj University)
Certified with ISO 9001:2015 Accredited with B' grade by NAAC

PARAVAI, MADURAI - 625402



SHAHLAX INTERNATIONAL JOURNAL OF COMMERCE

(A PEER-Reviewed-Refereed/Scholarly Quarterly Journal with Impact Factor)

Vol. 5

No. 1

Special Issue 1

March, 2017

Impact Factor: 2.13

ISSN: 2320-4168

CONTEMPORARY ISSUES IN COMMERCE, MANAGEMENT & IT

CICMI-2017



PG DEPARTMENT OF COMMERCE WITH COMPUTER APPLICATION

4th March 2017



MANGAYARKARASI COLLEGE OF ARTS & SCIENCE FOR WOMEN

(Affiliated to Madural Kamaraj University)
Certified with ISO 9001:2015 Accredited with 'B' grade by NAAC
Paravat, Madurat

	A Study on Customer Satisfaction towards E-Banking Services in Union	-
16	A Study on Customer Satisfaction towards L	
	Bank Of India, Madurai	
	Dr. S. Shamiul Shabariya A Study on Customer Satisfaction towards E-Banking Services of ICACI	55 10
1017	A Study on Customer Satisfaction and	
	Bank in Madurai City	
200	Dr. M. Neclarathy A Study on Job Satisfaction of School Teachers in Machania	93
18	A Study on Job Sanstaction of State	
1	Dr. K. Padmavathy & M. Priyanga A Study on Sociological Perspective of Organic Food Producers in	99 B
19	A Study on Sociological Company	
	Coimbatore District	
70	K. Myilowang Service Quality of Kisan Credit Card Scheme - Reference to Primary Service Quality of Kisan Credit Card Scheme - Reference to Primary	105
20	Agricultural Cooperative Bank Cardholders in Dindigul	
	Dr. I. Irulappan	
21	Impact of GST On Indian Economy -Sector Wise Analysis	109
121	Dr. S. Rukkumani	
22	E-Commerce: Growth Prospect in India	114
	G. Sahaya Leoni & Dr. G. Indhumathi	
23	A Study on Customer Preference towards Pandyan Grama Bank with	120
1	Special Reference to Maduai District	
	G. Marudharaj	
24	A Study on Impact of Loyalty Programs on Consumer Purchase Behavior.	125
	with Special Reference to Organized Retail Stores in Coimbatore	
	T. Karthiyayini & Dr. K. Alagar	
25	Impact of GST on Indian Economy	130
n	Dr. V. Kannan & Dr. G. Gopalsamy	
26	Emerging Agrarian Crisis and Farmers Suicides in India	137
	Dr. K. Geetha	131
27	Analysis of Aavin Milk Supplier's Factors in Madurai	CONTRACTOR .
	Dr. M. Yathirajan & S. Sabarinathan	14
28		
	A Study on Customer awareness on Green Banking Services with Special	149
	Reference to Indian Bank in Madurai City	
29	A. Bhuvaneswari & Dr. K. Alagar	
7.7	Consumer Behaviour towards Aachi Food Products in Madurai City-	154
	A Sudy	
20	Dr. Y. Fathima	
30	An Empirical Study on Rural Consumer Behaviour with Respect to Corporate Sector Brands in EMCC Consumer Sector Brands in EMCC Consumer Behaviour with Respect	161
	to Corporate Sector Brands in FMCG Category	101
31		
	A Comparative Study of E-Business Postal, 14	167
	The state of the s	
	T. K. Latha Maheswari	

A COMPARATIVE STUDY OF E-BUSINESS PORTALS WITH SPECIAL REFERENCE TO AMAZOM.COM, FLIPKART.COM, SNAPDEAL



T. K. Latha Maheswari

Assistant Professor, Department of B.Com CA Fatima College (Autonomous)

ABSTRACT

Ecommerce portals are now trending in India. It is growing in every place and customers are showing interest in using these portals effectively. There are so many portals which are unique in their features and the design of website. After analyzing the whole model of E-commerce I found basically three business Models have evolved over a period of time in this space and each has its own Pros & cons. Rest all business models are mix and match following 3 shopping sites.

Keywords: Amazon, Snapdeal, Flipkart.

Introduction

E-Commerce in India is one of the fastest growing & emerging economies of the world, having a very huge consumer base & a big mass connected to Internet (approx. 100 million). The E-business trend have been catching up in the country with the increasing rates of local & domestic firms using the E-business model to do business which is very different from the traditional way of doing business in India, it has lead to a interesting trend in the market for the online shopping starting right from ordering food, grocery, vegetables, fruits, taxis, electronics & so on

Exciting Aspects of Online Shopping

Online purchase websites have paved way for many big business giants to pop up into the scene. It was implemented keeping in mind the one basic idea - to ease out the shopping sprees at just the touch of a button. When the whole world has gone digital why not shopping. The usual tendency of the people when we mention online buying is all about the big e-commerce giants dominating the market in the present Scenario. However, online buying is not simply subsided to one particular domain. There are various genres which are classified by these Indian shopping sites, most popular ones are listed below:

- Groceries.
- Fashion and Lifestyle.
- Kitchen and Home Accessories.
- Automobiles and Industrial Tools.
- Computers and Electronics.
- Food and Health.