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Affiliated to Madurai Kamaraj University
Re-Accredited with 'A++' by NAAC (Cycle - IV)
Mary Land, Madurai - 625018, Tamil Nadu

#### **AQAR - QUALITATIVE METRIC**

2023 - 2024

#### Criterion 1 - Curricular Aspects

1.1.1 Curricula developed and implemented have relevance to the local, national, regional and global developmental needs which is reflected in Programme outcomes (POs), Programme specific outcomes (PSOs) and Course Outcomes (COs), of the Programmes offered by the Institution.

Name of the Programme: PG – MBA Programme Code: MBA

#### **Programme Outcomes:**

PO 1	Assess and synchronize the information on business environment and enhance the skills for grabbing the business opportunities
PO 2	Demonstrate the awareness on the current scenario of business and enrich the ability to connect their impacts on Global business trends
PO 3	Develop the creative and innovative techniques in management of Men, Materials, Money and Man power in an organization along with cross cultural and diversified commonalities
PO 4	Summarize the theories and thoughts of leadership, communication, strategic decision making and motivation to make a platform in formulation of crisis management skills
PO 5	Synthesize and articulate the team development and group decision making skills along with employee empowerment through strong industrial relations



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#### **Programme Specific Outcomes:**

PSO 1	Impart the students with practical knowledge about all the concepts with the objective of developing them as managers of business entities
PSO 2	Assist the students in developing their knowledge to acquire sound decision making skills, leadership traits, crisis management capability and resources utilization optimality
PSO 3	Provide a strong foundation for analytical thinking and application of technologies in business and in its various functional areas
PSO 4	Appraise the skills of the students through internship programmes, projects and inplant training to develop their professionalism in their career
PSO 5	Sketch out the students with expectancy in foundation courses and functional courses in their first year and with areas of specialization by streamlining their interest towards various aspects of business in the second year



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#### **Course Outcomes:**

Course Code	Course Title	Nature of the Course (Local/Natio nal/Regional /Global)	Course Description	Course Outcomes
19MBA101	Management Principles and Practice	Global	This course focuses on the management principles, functions and various other elements of management. In this course the functions of managers, their roles and responsibilities along with organizational structure are insisted to make the students understand better to run a business successfully.	organization structure along with delegation of authority and strategy.  CO 3: Asses the various types of leadership styles and theories.  CO 4: Emphasis on process of communication and its



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19MBA102	Management Accounting	National	Students in this course will develop the essential ability of all managers to use complex accounting information as a platform for decision making. Students will build a certain sophisticated level of understanding of the language of accounting and its concepts.	elements of cost and compute break-even print.  CO 3: Analyze the managerial application of marginal costing.  CO 4: Discuss the significance of ratio Analysis and compute difference type's
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19MBA103	Digital Management	Global	This course equips the students with skills for the effective use of office automation systems. This helps the participants to construct and Analyze databases.	co	PowerPoint 3: Assess database system communica 4: Outli resource pl types.	he application I MS-Excel a the concept management ation network ne Enterpr anning and te various	of ons and of ent and s. ise its
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		•		CO 1: Outline the overview of organizational behaviour and understand the different types of perception.
19MBA105	Organizational Behaviour	Local	an understanding about individual and group behavioral process in the	CO 2: Demonstrate the concept of personality and discuss the different types of leadership theories.  CO 3: Discuss the different type of assess the functions of attitude.  CO 4: Analyze the group
				organization.



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19MBA106	Quantitative Techniques	Regional	The course introduces the application of Operations Research concepts to the Management decision-making. The course enables the learners to enrich their quantitative analytical skills.	CO 3: Plan optimal decisions for transportation
				it for optimality criterion



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				CO 1: Outline the concept of production management and discuss the different types of layout techniques.
19MBA201	Production & Operations Management	Local	This course examines the functional areas of production and operations management in the manufacturing industry.	CO 2: Compute EOQ and assess the inventory classification. CO 3: Evaluate the production scheduling and control mechanism in the



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19MBA202	Human Resource Management	Local	providing a overview on the concept of HRM. It exposes students to how to manage people at work. It also covers concepts like manpower planning, recruitment, selection, training and	and discuss the various methods of training and development.  CO 3: Evaluate the principles of Job evaluation and explain the wage and salary Administration.  CO 4: Discuss trade Union and
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				CO 1: Outline marketing
			This course describes	management concept and
			the nature and purpose	current trends.
			of marketing. It	CO 2: Assess consumer
			describes marketing mix,	behavior and identify
	Montroting		consumer behavior and	competitors.
19MBA203	Marketing	Global	strategy, product	CO 3: Analyze product life cycle
	Management		planning and	and strategies relevant to
			development. It helps the	them.
			students in making	CO 4: Discuss pricing and
			better marketing	distribution strategies.
			management decisions.	CO 5: Design and Manage
				advertising programme



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19MBA204	Financial Management	Local	This course emphasis on the functions of finance, sources of finance and the importance of finance department in an enterprise. This course also illustrates the financial decisions, investment decisions and dividend decisions and their impact in the business environment.	financing decisions in an organization.  CO 3: Emphasize on long term investment and financial decisions in an organization.  CO 4: Enhance the students with determination of dividend decisions and
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19MBA205	Management Information System	Global	The course emphasizes the application of systems in various business operations. The types of MIS and its various areas of business applications are focused in this course. The business analytics and its impact on various business operations are also insisted in this course.	organization.  CO 2: Outline the application of information system in business operations.  CO 3: Focus on decision support system in management decisions.  CO 4: Highlight the application of strategic Information system in an organization
19MBA206	Business Research	Regional	The course is designed to enable the managers to pursue independent research in the context of organization. The course sharpens the research competencies and analytical skills of learners.	methods and techniques for research study CO 3: Use effective data collection methods CO 4: Apply appropriate Statistical tools and



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19MBA301	Strategic Management	Global	this course is to introduce a strategic orientation among the	CO3: Explain various strategies that corporate can adapt.  CO4: Identify the process of implementing a strategy.  CO5: Assess the strategic Control process and
				suggest suitable ways for effective implementation of strategies



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				СО	1: entreprene framework their perso	and e	-
19MBA302	Entrepreneurship	National	-	f CO s t t	2: Exp Training P institution 3: Identify women en face the Government 4: Analyze a business p 5: Assess institution roadmap various schemes.	Programme is. the proble itrepreneu challenges intal supposand formulation. In the final supposand formulation is and to utilize	es and ems of r and with ort. clate a ancial a



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19MBA303A	Marketing Research	Global	This course deals with planning relevant data collection Analysis and communication of such results. It deals with monitoring marketing performance and improves understanding.	CO3: Understand the process and methods of Data collection. CO4: Explain Data presentation
19MBA303B	Advertising Management	Local	This course introduces integrated communication – advertising public relations – process and practices.	CO 2: To explain the role of advertising agencies. CO 3: To create advertisement



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19MBA303C	Sales and Distribution Management	Local	This course introduces the participants to sales and distribution practices. It exposes the participants to the tools and strategies necessary for designing, motivating and evaluating sales and distribution systems.	co 3: Assess the role of personal selling in distribution and promotional strategy.
19MBA303 D	Customer Relationship Management	National	This course plans to impart a sound introduction and components involved in CRM.	CO 1: Assess the need for and different mode of CRM. CO 2: Identify various aspects related to CRM. CO 3: Explain customer relationship Management



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19MBA303E	Brand Management	Local	This course provides students with insights into how profitable brand strategies can be created and the implications for brand	strategies
			management professionals.	in Portfolio Management. CO 5: Explain brand management plan and systems.
19MBA303F	Digital Marketing	Global	This course enables the students to learn and master the complete landscape of online marketing and associated channels.	CO 3: Analyze segmentation, Targeting and positioning in digital marketing.



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19MBA304A	E – Commerce	Global	This course illustrates the electronic way of commerce and trade in the business world. The various models of ecommerce, e-payment modes and the safety approached in transactions are also included in this course for the better understanding of the students.	copportunities.  CO 2: Give a frame work of various modes of e-commerce.  CO 3: Emphasize the securities and safety measures for online transactions.  CO 4: Sketch out the mode of purchase and cash payments
19MBA304B	Introduction to GUI & Visual Basic	Global	focused in this course	working with strings. CO 3: Give views on usage of control statements. CO 4: Provide information



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				CO 1: Frame an outline of ERP
				and its related
			This practical course	technologies.
			gives knowledge about	CO 2: Outline the
			the applications of	Manufacturing module of
			enterprise resource	ERP.
	Enterprise		planning in various	CO 3: Explain the finance and
19MBA304C	Resource	Global	functions of an	production module of
	Planning		organization. This course	ERP.
	_		insists on the various	CO 4: Insist on the Frame work
			technologies such as	and the market of ERP
			SAP, e-payment, e-HRM,	along with its leading.
			OLAP.	CO 5: Brief out the ways of ERP
				implementation and its
				Process.



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				CO 1: Introduce the knowledge
			This course explores the	management components
			concepts in knowledge	and its benefits.
			database, knowledge	CO 2: Give an outline of
			architecture and its	Knowledge Management
			subsequent implications	process and challenges.
19MBA304	Knowledge	owledge Global	in business. This course	CO 3: Emphasize on Industrial
D	Management	Giobai	also insists the	environment and its
			development of	issues.
			knowledge base in the	CO 4: Brief out the anatomy of
			Knowledge Management.	
		focus on the functions of	CO 5: State the critical success	
			the organization.	factors in Knowledge
				Management.



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				CO1:	Explore project ideas &
19MBA305A	Project Financing	National	The course on Project Financing enables the project idea conception, project appraisal, and evaluating competencies of learners. The course provides knowledge on project risk evaluation techniques.	CO3:	assess project identification criteria Design project report and evaluate financial estimates and projections Plan appraisal of projects by various financial institutions Compute project evaluation using techniques and Analyze project risks Predict sources of raising finance for projects



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19MBA305B	Strategic Financial management	Regional	The course inculcates the strategic approach to financial management and develops the diagnostic skills of learners on valuation of firm.	CO3:	identify conceptual framework  Explain financial models and apply models successfully  Use equity and firm valuation models and formulate management decisions  Apply corporate restructuring methods and strategic cost management techniques
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19MBA305C	Fundamentals of Insurance Management	Global	The course enables the learners to acquaint understanding on Insurance policies and familiarize the mechanism of Insurance services. The course hones up the skills of managers to compute insurance premiums and bonuses.	fundamentals of agency law.  CO2: Explain life insurance plans and identify insurance companies in India  CO3: Compute Premiums and Bonuses for insurance
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				CO1: Outline the structure,
			comprehensive outlook	_
			on the financial	Indian financial and
			institutions and in	banking system
			particular develops the	CO2: Explain the role and
			profound knowledge on	policy measures of
			operations of banks.	Development Financial
			_	Institutions
101/101/101	Banking and			CO3: Analyze risk
19MBA305	Financial	National		management in FIs and
D	Institutions			assess the interaction
				among various risks.
				CO4: Discuss NPA
				management RBI
				functions and norms.
				CO5: Evaluate latest
				technology in banks in
				Payment & Settlement
				system.



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19MBA305E	Derivatives & Markets	Global	The course presents a framework of various derivative and commodity products in the market. The course attempts to enhance the assessment expertise of managers on trading mechanism of derivative and commodity market.	CO2: Outline the rules and bye-laws for derivatives market.  CO3: Explain the concept of Stock index futures.
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		,		CO1:	Outline the significance of total quality management and
				000	Analyzing role of TQM in HRM.
19MBA306A	Total Quality in Human Resource	Regional	This course focuses on imparting knowledge about the role of TQM in HRM. It also helps to assess the various dimensions of performance to integrate implication plan for managing HR.	CO3:	satisfaction strategy dimension and asses the various TQ HR strategy planning.  Demonstrate the continuous improvement process dimension.  Analyze project dimension and assess TQHR projects, planning & Management.



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ſ					CO 1: Outline the concepts of IR and explore IR in the public sector CO 2: Explain the concepts of trade union and collective
	19MBA306B	Advanced industrial relations	Regional	This course intends to explore the industrial relations in public sector. The course aims to equip students with grievance and conflict resolutions measures.	to discuss the conflict resolution measures.  CO 4 : To discuss the workers participation in



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19MBA306C	Training & Development	Regional	This course aims to teach HR students the skills to design, develop and implement a training program. This course also gives a wider knowledge about OD strategies and its implementation.	techniques of the job.  CO 4: Analyze the process and intervention of OD.  CO 5: Assess the OD strategies and the action research requirements for OD implication
19MBA306 D	Labour Legislation	National	This course focuses at providing a wide knowledge to students about the various Acts in relation with Labour Legislation. It also exposes students to identify the provisions in the Industrial Disputes Act. It helps the students to get an idea about the relationship between management and Indian Labour legislation.	CO 2: Explain the various Act relevant to labour legislation.  CO 3: Discuss some of the relevant Act in relation with Labour Legislation.  CO 4: Create an idea about the acts that are relevant to Laws.



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	19MBA306E	Strategic Human Resource Management	Global	This course enhances students understanding the various approaches of SHRM. It helps the students to Analyze the strategic linkage of performance management and helps to assess the contribution of SHRM to organizational success.	CO 3 : Demonstrate the linkage between business strategy
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	19MBA306F	Career Management	Local	This course explores the impact of changing environment in career development. It helps to evaluate the changing career dynamic and its impact.	management.
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19MBA307A	Total Quality Management	Global	This course is designed with an objective to familiarize the students with key aspects of total quality management and its application in real world scenarios.	CO 3: Assess and manage the process quality in the
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19MBA307B	Materials Management	Local	concepts of material management. There will be a focus on appropriate theory and the course will aim to provide opportunities for the practical	CO2: Assess the price trends and identify the purchase policies in material management.  CO3: Discuss the different inventory calculation techniques and compute EOQ  CO4: Identify the different level of stock and Analyze cost optimization.
				CO5: Explain the concept of storage and preservation



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				CO 1: This course familiarizing the computer aided designing and
				manufacturing
				CO 2 : Identify the flexible
				manufacturing system
			The students will have	S s
			the opportunity to learn	
	A 1 1		1 2	CO 3 : Assess the different type
10MD 4207C	Advanced	Clabal	system being used in the	5 1
19MBA307C	J	Global	business environment	and project budgeting.
	System		which enables students	CO 4 : Discuss the concept of
			to make better	capacity utilization and
			management decisions.	its effect on
				manufacturing.
				CO 5: Analyze the need for
				cost reduction and
				discuss the different
				inventory management
				techniques



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19MBA308A	Hospital Administration	Global	This is an introductory course in Hospital Administration with emphasis to cover key activities related to hospital operation.	health care organizations CO 3 : Explain the different type of Hospitals and
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19MBA308B	Health Insurance	Global	The course introduces students to the basic concepts of Health Insurance. It involves understanding all aspects of health insurance package and premium schedule.	Insurance. CO 3: Compute the health Insurance premium and designing benefit package .



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19MBA308C	Hospital Accounting and Finance	National	This course explains accounting tools and techniques, which can be used to help firms maximizes value improving decision relating to budgeting and costing	fundraising tactics. CO3: Prepare different types of Budget and compute cost sheet for hospitals. CO4: Assess the financial performance of hospital and plan (Financial
	rmance		relating to budgeting and	performance of hospital



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19MBA309A	International Financial Management	Global	This course describes the challenges and trends in international finance function, the implications of currency market, foreign exchange market and derivative market in the business environment.	CO 3 : Give an idea about various types of currency transactions in FOREX market
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19MBA309B	Logistics and Supply Chain Management	Global	organization. The basic concepts such as inventory management, distribution	resource planning in an organization  CO 3: Insist an importance of supply chain management and its global business applications.  CO 4: Assess the importance of supply chain
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19MBA309C	Import Procedures and Documentation	National	preliminary arrangements and importers documents in the present scenario. The import incentives along with various supportive documents	and challenges.  CO 2: Demonstrate the healthcare revolution assess various type of health care organizations.  CO 3: Explain the different type of Hospitals and Analyzing role of Hospital in health care.  CO 4: Identify the different levels and roles in
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19MBA401	International Business Management	Global	This course focuses on broad business administration skills. It combines International business strategies and culture	in International Business. CO 3: Analyze multinational companies and various
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	CO 1: Discuss the
19MBA402A Rural Marketing Local conceptual understanding of ru	characteristics of rural market. CO 2: Analyze the challenges in rural marketing and rural market consumer behavior. CO 3: Assess rural marketing mix.



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19MBA402B	Services Marketing	Global	This course of examines the important issues faced by the service providers and the successful implementation of a customer focus in service based businesses.	CO1: Discuss evolution of service marketing, consumer behavior and segmentation, targeting and positioning.  CO2: Explain product and pricing in service industries.  CO3: Analyze promotion and distribution in service industries.  CO4: Compile the concepts of people, process and physical evidences in service marketing.  CO5: Apply service quality and strategies in various industries.
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19MBA402C	Consumer Behaviour	Regional	This course applies knowledge from the field of psychology, sociology, anthropology and economics to describe and understand how consumers are likely to behave in many different consumption situations.	CO3: Analyze the role of culture in understanding
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19MBA402 D	Retail Management	Regional	This course develops an in-depth understanding of retail and services management as well as non-store retailing.	CO1: Outline channels of Distribution and evolution of retailing. CO2: Discuss trends and opportunities in retailing. CO3: Analyze various retail formats CO4: Assess the role of Inventory display in retailing. CO5: Explain retailing ad a sustainable competitive
				sustainable competitive strategy.



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19MBA403A	Relational Database Management System & Oracle	Global	This course aims on the data base and its concepts along with its applications in business. This course also emphasizes the recent developments in RDBMS and Oracle to make the students to run a business in an effective manner.	CO3:	database management system.  Give a frame work a relational model of DBMS and its data control facilities.  Provide knowledge about SQL and its applications.  Identify ways of designing database and format models for its applications in business.
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				CO 1: Introduce the browsers and URL in web designing.
				CO 2: Enable to know various
			the recent developments	3 1
			and designing an e-	
	Internet & Java		1	CO 3: Framework of various
19MBA403B	Programming	Global	framed for the students.	packages and interfaces
	Trogramming		It also focuses on the	along with exception
			concepts and areas of	banding.
			internet and Java	CO 4: Insist on working with
			programming.	windows graphics and
				texts.
				CO 5: Introduce networking and
				IDBC.



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19MBA403C	Computer Networks	Global	scenario. It involves the various types of	detections and correction CO 3: Give importance about data communications and
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19MBA404A	Security Analysis and Port folio Management	National	The course is intended to provide an in-depth theoretical knowledge on stock market. It augments the learning managers to build portfolio and Analyze its performance.	return of individual
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19MBA404B	Management of Financial Services	National	The course focuses on providing knowledge on financial services industry. The course is designed to Analyze the practices of different financial services in the market.	CO3: Outline the venture capital firms, credit rating
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19MBA404C	Mergers & Acquisitions	Global	This course hones up the dexterity of the managers on the strategic approach to mergers and acquisitions. It also widens the analytical skills of learners on valuation of mergers.	CO1: Plan for mergers and discuss the strategic approach to M&A  CO2: Formulate corporate restructuring deal  CO3: Evaluate valuation approaches and methods of financing mergers  CO4: Analyze take over approaches and amendments  CO5: Apply accounting methods and Analyze Legal and Regulatory Provisions
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19MBA405A	Industrial Psychology & Counseling	Local	psychoanalytic, trait, behavioral,	CO 2: Analyze work psychology and career choice and development for executives.  CO 3: Discuss the types of employee counseling and its process.  CO 4: Evaluate the special areas in counseling.  CO 5: Explain the role & functions of employee
19MBA405B	Human Resource Accounting and Audit	National	This course aims at providing an overview about the concepts of HRA. This course explores the various methods and instruments of HR Audit.	methods of HRA. CO 3: Discuss concepts & Components of HR Audit.



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19MBA405C	Management consultancy	Global	This course focuses on providing an outline about concepts of consulting and its models. It also helps to explore the tools and methodology of consulting.	CO 3: Analyze the tools & methodology of consulting. CO 4: Assess the strategy of the consulting firms in
19MBA405 D	Disaster Management	Global	This course helps the students to explore and inculcating skills to manage disaster and crisis.	CO 1: Outline an overview of Natural Disaster Management. CO 2: Assess the skill development for disaster



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19MBA405E	Human Resource Information System	Global	This course focuses at enhancing the knowledge on integration of HR and information technology. It helps the students to integrate information system with functional areas of HR.	process modeling.  CO 3: Analyze the various issues of HRIs.  CO 4: Asses HRIs & Functional Areas of HR
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19MBA406A	Value Engineering & Waste Control	National	This course makes the students to learn the basics of value engineering and its importance. The course deals with uses of value engineering and reducing waste.	techniques and assess the decision making process. CO3: Discuss the concept of scheduling and Analyze the different techniques in
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19MBA406B	Production Planning & Control	Regional	The course introduces students to the basic concept of production planning and control. The students will have the opportunity to learn routing and scheduling being used in the business environment which enables students to make better decisions.	of routing & scheduling in production planning.  CO 3: Identify the different type of production system and
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19MBA406C	Project Management	National	management. This course will equip them to understand the	Analysis and evaluate social cost Benefit Analysis.  CO 3: Identify the different networking techniques used in project construction.  CO 4: Explain the concept of GERT simulation and its application in project management.  CO 5: Prepare the project
				organization and project costing.



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19MBA407B	Quality Management in Hospital	Global	The course aims to prepare students to provide in-depth knowledge of quality management that can be used in hospitals.	СО	their pers 2: Exp Training I institution 3: Identify women ex face the Governme 4: Analyze business 5: Asses institution	k and exponsive transtant the problem the problem the problem transpart of the problem transpart	its. EDP es and ems of ar and s with ort. alate a nancial	
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				CO 1: Outline the concept of
				service of service
				marketing and identify
				different service mix
				components for hospital.
				CO 2: Discuss the procedure for
				_
			771	planning and
			The course provides	_
			students scope, skills	_
	Marketing of		and tools of marketing.	CO 3: Asses the different type of
19MBA407C	Hospital Services	Global	Then the student will be	pricing methods and
	nospitai Services		able to start their	franchise in hospital
			marketing careers in the	service.
			Hospital.	CO 4: Identify the promotion
			Trooproa.	and communication mix
				for hospital services.
				CO 5: Analyze the role and
				importance of people,
				process and physical
				evidence in hospital
				service.



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19MBA408A	International Marketing	Global	improve the knowledge of learners on the international context of marketing orientation. It also inculcates the expertise in the managers to formulate	market entry decisions CO2: Formulate product mix decisions CO3: Plan Pricing mix decisions CO4: Analyze Distribution strategies CO5: Evaluate promotion strategies and predict control aspects
19MBA408B	Export Finance & Documentation	National	proficiency in Export operations and procedures among the learners. The course intends to build up the logical ability of the managers in handling	CO2: Analyze financing foreign trade and financing schemes CO3: Create shipping documents in foreign trade CO4: Apply Foreign exchange



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19MBA408C	International Human Resource Management	Global	This course intends to improve the familiarity of learners on the HRM practices in the international context. It enables the students to face the HRM challenges in the International context.	CO1: Formulate approaches to IHRM and identify role of HRM in international firms.  CO2: Demonstrate different cultures and its values.  CO3: Plan recruitment & selection practices in MNCs and design T&D components.  CO4: Apply performance appraisal and compare approaches to Compensation Management.  CO5: Assess comparative practices of Industrial relations internationally.
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