

ACADEMIC YEAR 2022 - 2023

## STUDENTS' GRIEVANCE REDRESSAL COMMITTEE

The Students' Grievance Redressal Cell meeting was held in Panjore Seminar Hall at 2.00 p.m. on 16.12.22.

The following members of the cell were present for the meeting:

1. Dr Sr. G. Celine Sahaya Mary : Principal Chairperson
2. Dr Sr. Fatima Mary : Member Vice-Principal - I (Shift - I)
3. Dr. G. Geenie Mary : Member Vice-Principal - II (Shift - I)
4. Dr Sr. G. Jenita Rani : Member Vice-Principal - I (Shift - II)
5. Dr S. L. Kunari : Member Vice-Principal - II (Shift - II)
6. Dr. St. A. Tospin Namala Mary : Member Controller of Examinations
7. Mrs. Nigida Ragaver : Member Controller of Examinations
8. Dr. P. Skyanah : Member Associate Prof & Head of MBA
9. Sr. F. Alcockia Mary : Member Office Manager (Shift - I)
10. Sr. B. Margaretraey : Member Office Manager (Shift - II)

Student Union Members	- Shift - I
Student Union Members	- Shift - II
Class representatives	- Shift - I
Class representatives	- Shift - II

The Students presented the following grievances:

- \* Shift II Students represented that sometimes there is no water in the NEAT block rest room
- \* Students of Fashion Designing Diploma course represented their grievance that the computers in their lab were not updated and some of the computers have lost the display quality
- \* Some of the students have complained about the quality of food in the canteen
- \* Some of the students expressed their difficulty to pay the fees on time and hence requested extension of time. Also few students requested for concession

After listening to the students' grievance, Dr. Dr. G. Celine Sabaya Mary Principal addressed the students and the following remedial measures were taken

- \* Water scarcity in the Rest room of the NEAT block were taken care by filling the water tank multiple times in a day
- \* The Fashion Designing Diploma course lab was equipped with new systems.
- \* The quality of food were ensured by having discussion with the Canteen contractor regarding the improvement in the quality of food.
- \* The date to pay the fees was extended and provided concession to the needy students as per the usual practice of the college. This year 96 students were given the concession.

The meeting came to end with Vote of thanks by President of Student's Union - Shift-II

R. g. Celine Sabaya Mary  
16/12/2022