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Affiliated to Madurai Kamaraj University

Re-Accredited with 'A++' by NAAC (Cycle - IV)

Mary Land, Madurai - 625018, Tamil Nadu **AQAR – QUALITATIVE METRIC**

2022 - 2023

Criterion 1 - Curricular Aspects

1.1.1 Curricula developed and implemented have relevance to the local, national, regional and global developmental needs which is reflected in Programme outcomes (POs), Programme specific outcomes (PSOs) and Course Outcomes (COs), of the Programmes offered by the Institution.

Name of the Programme: PG - MBA

Programme Outcomes:

PO 1	Assess and synchronize the information on business environment and enhance the skills for grabbing the business opportunities
PO 2	Demonstrate the awareness on the current scenario of business and enrich the ability to connect their impacts on Global business trends
PO 3	Develop the creative and innovative techniques in management of Men, Materials, Money and Man power in an organization along with cross cultural and diversified commonalities
PO 4	Summarize the theories and thoughts of leadership, communication, strategic decision making and motivation to make a platform in formulation of crisis management skills
PO 5	Synthesize and articulate the team development and group decision making skills along with employee empowerment through strong industrial relations



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Programme Specific Outcomes:

PSO 1	Impart the students with practical knowledge about all the concepts with the objective of developing them as managers of business entities
PSO 2	Assist the students in developing their knowledge to acquire sound decision making skills, leadership traits, crisis management capability and resources utilization optimality
PSO 3	Provide a strong foundation for analytical thinking and application of technologies in business and in its various functional areas
PSO 4	Appraise the skills of the students through internship programmes, projects and in- plant training to develop their professionalism in their career
PSO 5	Sketch out the students with expectancy in foundation courses and functional courses in their first year and with areas of specialization by streamlining their interest towards various aspects of business in the second year



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Course Outcomes:

Course Code	Course Title	Nature of the Course (Local/Natio nal/Regional /Global)	Course Description	Course Outcomes
19MBA101	Management Principles and Practice	Global	This course focuses on the management principles, functions and various other elements of management. In this course the functions of managers, their roles and responsibilities along with organizational structure are insisted to make the students understand better to run a business successfully.	organization structure along with delegation of authority and strategy. CO 3: Asses the various types of leadership styles and



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19MBA102	Management Accounting National	Students in this course will develop the essential ability of all managers to use complex accounting information as a platform for decision making. Students will build a certain sophisticated level of understanding of the language of accounting and its concepts.	elements of cost and compute break-even print. CO 3: Analyze the managerial application of marginal costing. CO 4: Discuss the significance of ratio Analysis and compute difference type's
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19MBA103	Digital Management	Global	This course equips the students with skills for the effective use of office automation systems. This helps the participants to construct and Analyze databases.	PowerPoint. CO 3: Assess the concept of database management system and
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1	9MBA104	Managerial Economics	National	This course combines micro and macroeconomics and its application in businesses. It also exposes students to the fundamental economic concepts. This course also aims at providing an overview of the circular flow of National income and its concepts.	methods in various Market structure and to
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19MBA105	Organizational Behaviour	Local	an understanding about individual and group behavioral process in the	the different types of leadership theories. CO 3: Discuss the different type of assess the functions of attitude. CO 4: Analyze the group dynamics and discuss the



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19MBA10	Od Quantitative Techniques	Regional	The course introduces the application of Operations Research concepts to the Management decision-making. The course enables the learners to enrich their quantitative analytical skills.	and compute optimal solutions CO 3: Plan optimal decisions for transportation problems CO 4: Design methods to solve
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19MBA201	Production & Operations Management	Local	This course examines the functional areas of production and operations management in the manufacturing industry.	CO 3: Evaluate the production scheduling and control mechanism in the
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19MBA202 Human Resource Management Local	This course aims on providing a overview on the concept of HRM. It exposes students to how to manage people at work. It also covers concepts like manpower planning, recruitment, selection, training and development. It also examines the emerging trends in HRM. CO 1: Outline the concept of HRM &Manpower planning process. CO 2: Analyze the process of performance Appraisal and discuss the various methods of training and development. CO 3: Evaluate the principles of Job evaluation and explain the wage and salary Administration. CO 4: Discuss trade Union and its function and Analyze collective bargaining. CO 5: Identify the cause of grievance and procedure for disciplinary action.
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				CO 1: Outline marketing
			This course describes	management concept and
			the nature and purpose	current trends.
			of marketing. It	CO 2: Assess consumer
			describes marketing mix,	behavior and identify
	Marketing	Marketing	consumer behavior and	competitors.
19MBA203	Management	Global	strategy, product	CO 3: Analyze product life cycle
	Management		planning and	and strategies relevant to
			development. It helps the	them.
			students in making	CO 4: Discuss pricing and
			better marketing	distribution strategies.
			management decisions.	CO 5: Design and Manage
				advertising programme



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19MBA204	Financial Management	Local	This course emphasis on the functions of finance, sources of finance and the importance of finance department in an enterprise. This course also illustrates the financial decisions, investment decisions and dividend decisions and their impact in the business environment.	organization. CO 3: Emphasize on long term investment and financial decisions in an organization. CO 4: Enhance the students with determination of dividend decisions and
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19MBA205	Management Information System	Global	The course emphasizes the application of systems in various business operations. The types of MIS and its various areas of business applications are focused in this course. The business analytics and its impact on various business operations are also insisted in this course.	information system in business operations. CO 3: Focus on decision support system in management decisions. CO 4: Highlight the application of strategic Information system in an organization
19MBA206	Business Research	Regional	The course is designed to enable the managers to pursue independent research in the context of organization. The course sharpens the research competencies and analytical skills of learners.	methods and techniques for research study CO 3: Use effective data collection methods CO 4: Apply appropriate Statistical tools and



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19MBA301	Strategic Management	Global	formulating and	CO3: Explain various strategies that corporate can adapt. CO4: Identify the process of
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19MBA302 Entrepreneurship National base entrepreneurship the	concepts of eneurship. It is an idea about a generation and ous Appraisals. CO 1: Outline the entrepreneurial framework and explore their personality traits. CO 2: Explain the EDP Training Programmes and institutions. CO 3: Identify the problems of women entrepreneur and face the challenges with Governmental support. CO 4: Analyze and formulate a business plan. CO 5: Assess the financial institutions and a roadmap to utilize the various incentives
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19MBA303A	Marketing Research	Global	This course deals with planning relevant data collection Analysis and communication of such results. It deals with monitoring marketing performance and improves understanding.	CO3: Understand the process and methods of Data collection. CO4: Explain Data presentation interpretation and evaluation.
19MBA303B	Advertising Management	Local	This course introduces integrated communication – advertising public relations – process and practices.	CO 2: To explain the role of advertising agencies.



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19MBA303C	Sales and Distribution Management	Local	This course introduces the participants to sales and distribution practices. It exposes the participants to the tools and strategies necessary for designing, motivating and evaluating sales and distribution systems.	CO 3: Assess the role of personal selling in distribution and
19MBA303 D	Customer Relationship Management	National	This course plans to impart a sound introduction and components involved in CRM.	CO 3: Explain customer relationship Management



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19MBA303E	Brand Management	Local	This course provides students with insights into how profitable brand strategies can be created and the implications for brand management professionals.	development with branding. CO 3: Discuss product launch strategies
19MBA303F	Digital Marketing	Global	This course enables the students to learn and master the complete landscape of online marketing and associated channels.	CO 3: Analyze segmentation, Targeting and positioning in digital marketing.



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19MBA304A	E – Commerce	Global	This course illustrates the electronic way of commerce and trade in the business world. The various models of ecommerce, e-payment modes and the safety approached in transactions are also included in this course for the better understanding of the students.	and safety measures for online transactions. CO 4: Sketch out the mode of purchase and cash
19MBA304B	Introduction to GUI & Visual Basic	Global	This course aims to introduce the students about graphical user interface and its applications in business. The SQL, programming and its concepts are also focused in this course for the knowledge of the students in recent developments in software and systems technology.	Front end tools. CO 2: Provide knowledge about working with strings. CO 3: Give views on usage of control statements. CO 4: Provide information about VB menus.



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				CO 1: Frame an outline of ERP
				and its related
			This practical course	technologies.
			gives knowledge about	CO 2: Outline the
			the applications of	Manufacturing module of
			enterprise resource	ERP.
	Enterprise		planning in various	CO 3: Explain the finance and
19MBA304C	Resource	Global	functions of an	production module of
	Planning		organization. This course	ERP.
			insists on the various	CO 4: Insist on the Frame work
			technologies such as	and the market of ERP
			SAP, e-payment, e-HRM,	along with its leading.
			OLAP.	CO 5: Brief out the ways of ERP
				implementation and its
				Process.



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19MBA304 D	Knowledge Management	Global	architecture and its subsequent implications in business. This course also insists the development of knowledge base in the organization for is better	and its benefits. CO 2: Give an outline of Knowledge Management process and challenges. CO 3: Emphasize on Industrial environment and its issues. CO 4: Brief out the anatomy of Knowledge Management. CO 5: State the critical success
			the organization.	factors in Knowledge Management.



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				CO1:	Explore project ideas &
19MBA305A	Project Financing	National	The course on Project Financing enables the project idea conception, project appraisal, and evaluating competencies of learners. The course provides knowledge on project risk evaluation techniques.	CO3:	assess project identification criteria Design project report and evaluate financial estimates and projections Plan appraisal of projects by various financial institutions Compute project evaluation using techniques and Analyze project risks Predict sources of raising finance for projects



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19MBA305B	Strategic Financial management	Regional	The course inculcates the strategic approach to financial management and develops the diagnostic skills of learners on valuation of firm.	CO3:	identify conceptual framework Explain financial models and apply models successfully Use equity and firm valuation models and formulate management decisions Apply corporate restructuring methods and strategic cost management techniques
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19MBA305C	Fundamentals of Insurance Management	Global	familiarize the mechanism of Insurance services. The course	fundamentals of agency law. CO2: Explain life insurance plans and identify insurance companies in
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			The course offers a CO1: Outline the structure, functions & operations of Indian financial and institutions and in particular develops the CO2: Explain the role and
			profound knowledge on operations of banks. policy measures of Development Financial Institutions
19MBA305 D	Banking and Financial Institutions	National	CO3: Analyze risk management in FIs and assess the interaction among various risks.
			CO4: Discuss NPA management RBI functions and norms.
			CO5: Evaluate latest technology in banks in Payment & Settlement system.



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19MBA305E	Derivatives & Markets	Global	The course presents a framework of various derivative and commodity products in the market. The course attempts to enhance the assessment expertise of managers on trading mechanism of derivative and commodity market.	CO2:	products and explain risks associates with derivatives. Outline the rules and bye-laws for derivatives market. Explain the concept of Stock index futures. Assess types of interest rate futures
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	tal Quality in ıman Resource	Regional	This course focuses on imparting knowledge about the role of TQM in HRM. It also helps to assess the various dimensions of performance to integrate implication plan for managing HR.	dimension and asses the various TQ HR strategy planning. CO3: Demonstrate the continuous improvement process dimension.
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CO 5 : Analyze various legislations relating to social security and the functions of ILO



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19MBA306C	Training & Development	Regional	This course aims to teach HR students the skills to design, develop and implement a training program. This course also gives a wider knowledge about OD strategies and its implementation.	CO 1 : Outline the principles of training & development. CO 2 : Explain the techniques of on the job training CO 3 : Identify the various techniques of the job. CO 4 : Analyze the process and intervention of OD. CO 5 : Assess the OD strategies and the action research requirements for OD implication
19MBA306 D	Labour Legislation	National	This course focuses at providing a wide knowledge to students about the various Acts in relation with Labour Legislation. It also exposes students to identify the provisions in the Industrial Disputes Act. It helps the students to get an idea about the relationship between management and Indian Labour legislation.	welfare officer. CO 2: Explain the various Act relevant to labour legislation. CO 3: Discuss some of the relevant Act in relation with Labour Legislation. CO 4: Create an idea about the acts that are relevant to Laws.



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19MBA306E	Strategic Human Resource Management	Global	This course enhances students understanding the various approaches of SHRM. It helps the students to Analyze the strategic linkage of performance management and helps to assess the contribution of SHRM to organizational success.	CO 3 : Demonstrate the linkage between business strategy
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	19MBA306F	Career Management	Local	This course explores the impact of changing environment in career development. It helps to evaluate the changing career dynamic and its impact.	baseline for competency management. CO 3 : Assess the career paths
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19MBA307A	Total Quality Management	Global	This course is designed with an objective to familiarize the students with key aspects of total quality management and its application in real world scenarios.	CO 3: Assess and manage the process quality in the
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				CO1: Outline the overview of
				material management and
				Analyze the different type
			The course introduces	of techniques
			students to the basic	CO2: Assess the price trends
			concepts of material	•
			management. There will	
	N		be a focus on	
19MBA307B	Materials	Local		CO3 : Discuss the different
	Management		the course will aim to	
			provide opportunities for	,
			the practical	· · · · · · · · · · · · · · · · · · ·
			implementation of the	
			main concept covered.	of stock and Analyze cost
			main concept covered.	,
				optimization.
				CO5: Explain the concept of
				storage and preservation



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19MBA307C	Advanced Manufacturing System	Global	The students will have the opportunity to learn advanced manufacturing system being used in the business environment which enables students to make better management decisions.	organization. CO 3 : Assess the different type of networking techniques and project budgeting . CO 4 : Discuss the concept of



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19MBA308A	Hospital Administration	Global	This is an introductory course in Hospital Administration with emphasis to cover key activities related to hospital operation.	health care organizations CO 3 : Explain the different type of Hospitals and
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19MBA308B	Health Insurance	Global	The course introduces students to the basic concepts of Health Insurance. It involves understanding all aspects of health insurance package and premium schedule.	Insurance. CO 3: Compute the health Insurance premium and designing benefit package .



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19MBA308C Hosp Acco Finai	ounting and	National	This course explain accounting tools an techniques, which cabe used to help firm maximizes valuimproving decision relating to budgeting an costing	CO3:	Hospital Accounting and demonstrate the accounting chart for hospitals Explain the concept of fundraising and evaluate fundraising tactics. Prepare different types of Budget and compute cost sheet for hospitals.
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19MBA309A	International Financial Management	Global	This course describes the challenges and trends in international finance function, the implications of currency market, foreign exchange market and derivative market in the business environment.	CO 3 : Give an idea about various types of currency transactions in FOREX market
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19MBA309B	Logistics and Supply Chain Management	Global	organization. The basic concepts such as inventory management, distribution	resource planning in an organization CO 3: Insist an importance of supply chain management and its global business applications. CO 4: Assess the importance of supply chain
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19MBA309C	Import Procedures and Documentation	National	The course illustrates the import requisites, importance, and preliminary arrangements and importers documents in the present scenario. The import incentives along with various supportive documents are also emphasized by this course for the better understanding of the students.	and challenges. CO 2 : Demonstrate the healthcare revolution assess various type of health care organizations. CO 3 : Explain the different type of Hospitals and Analyzing role of Hospital in health care . CO 4 : Identify the different levels and roles in hospital management. CO 5 : Discuss the current
			students.	issues and best practices in health care



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19MBA401	International Business Management	Global	This course focuses on broad business administration skills. It combines International business strategies and culture	in International Business. CO 3: Analyze multinational companies and various
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				CO 1: Discuss the
19MBA402A	Rural Marketing	Local	This course familiarizes the students with conceptual understanding of rural marketing and development practices in Indian context.	characteristics of rural market. CO 2: Analyze the challenges in rural marketing and rural market consumer behavior. CO 3: Assess rural marketing mix. CO 4: Explain channel management and communication in rural market. CO 5: Outline industrial setup in rural market and recent trends.



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19MBA402B	Services Marketing	Global	This course of examines the important issues faced by the service providers and the successful implementation of a customer focus in service based businesses.	CO1: Discuss evolution of service marketing, consumer behavior and segmentation, targeting and positioning. CO2: Explain product and pricing in service industries. CO3: Analyze promotion and distribution in service industries. CO4: Compile the concepts of people, process and physical evidences in service marketing. CO5: Apply service quality and strategies in various industries.
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+191/18440701	Consumer Behaviour Regio	This course applies knowledge from the field of psychology, sociology, anthropology and economics to describe and understand how consumers are likely to behave in many different consumption situations.	factors in consumer behavior. CO3: Analyze the role of culture in understanding consumers.
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19MBA402 Retail D Management	Regional	This course develops an in-depth understanding of retail and services management as well as non-store retailing.	CO3: Analyze various retail formats
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19MBA403A



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19MBA403B Internet & Java Programming Global	In order to cope up with the recent developments and designing an ebusiness, this course is framed for the students. It also focuses on the concepts and areas of internet and Java programming. CO 1: Introduce the browsers and URL in web designing. CO 2: Enable to know various types of data and inheritance. CO 3: Framework of various packages and interfaces along with exception banding. CO 4: Insist on working with windows graphics and texts. CO 5: Introduce the browsers and URL in web designing. CO 4: Insist on working with windows graphics and texts.
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19MBA403C	Computer Networks	Global	This course examines the concepts and features of computer networks in the present scenario. It involves the various types of networking and its impact in the business.	types of signals and error detections and correction CO 3: Give importance about data communications and channels
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19MBA404A	Security Analysis and Port folio Management	National	The course is intended to provide an in-depth theoretical knowledge on stock market. It augments the learning managers to build portfolio and Analyze its performance.	CO2:	Investment Management and Securities market Assess the risk and return of individual securities. Apply Fundamentals and Technical Analysis to Portfolio Assess the risk and return of Portfolio
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19MBA404B	Management of Financial Services	National	The course focuses on providing knowledge on financial services industry. The course is designed to Analyze the practices of different financial services in the market.	framework of financial services and create innovative financial instruments CO2: Evaluate leasing & hire purchase quantitatively and qualitatively and qualitatively CO3: Outline the venture capital firms, credit rating agencies & methodology, and stock broking procedures CO4: Evaluate mutual fund industry CO5: Analyze factoring services, depository system and International Financial Centers
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19MBA404C Mergers & Acquisitions	Global	This course hones up the dexterity of the managers on the strategic approach to mergers and acquisitions. It also widens the analytical skills of learners on valuation of mergers.	restructuring deal CO3: Evaluate valuation approaches and methods of financing mergers CO4: Analyze take over approaches and
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19MBA405A	Industrial Psychology & Counseling	Local	psychoanalytic, trait, behavioral,	CO 2: Analyze work psychology and career choice and development for executives. CO 3: Discuss the types of employee counseling and its process. CO 4: Evaluate the special areas in counseling.
19MBA405B	Human Resource Accounting and Audit	National	This course aims at providing an overview about the concepts of HRA. This course explores the various methods and instruments of HR Audit.	methods of HRA. CO 3: Discuss concepts & Components of HR Audit.



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19MBA405C	Management consultancy	Global	This course focuses on providing an outline about concepts of consulting and its models. It also helps to explore the tools and methodology of consulting.	CO 3: Analyze the tools & methodology of consulting. CO 4: Assess the strategy of the
19MBA405 D	Disaster Management	Global	This course helps the students to explore and inculcating skills to manage disaster and crisis.	CO 1: Outline an overview of Natural Disaster Management. CO 2: Assess the skill development for disaster



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Human Resource Information System	Global	This course focuses at enhancing the knowledge on integration of HR and information technology. It helps the students to integrate information system with functional areas of HR.	process modeling. CO 3: Analyze the various issues of HRIs. CO 4: Asses HRIs & Functional Areas of HR
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19MBA406A	Value Engineering & Waste Control	National	This course makes the students to learn the basics of value engineering and its importance. The course deals with uses of value engineering and reducing waste.	CO2	value engineering techniques and assess the decision making process. : Discuss the concept of scheduling and Analyze the different techniques in scheduling. : Assess the different types of training for value engineering.
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19MBA406B	Production Planning & Control	Regional	The course introduces students to the basic concept of production planning and control. The students will have the opportunity to learn routing and scheduling being used in the business environment which enables students to make better decisions.	of routing & scheduling in production planning. CO 3: Identify the different type of production system and
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19MBA406C	Project Management	National	This course has been designed with an objective to familiarize students with key aspects of project management. This course will equip them to understand the influences of heuristics while taking investment decision.	Analysis and evaluate social cost Benefit Analysis. CO 3: Identify the different networking techniques used in project construction. CO 4: Explain the concept of
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19MBA407A	Hospital Services Management	Global	The course will focus on sharing the latest trends, best practices and procedures in Hospital administration.	CO 1: Outline the overview of outpatient services and Trauma care in hospital. CO 2: Demonstrate the impatient services and functions of OT/ICU in the hospital. CO 3: Explain the diagnosis procedures in the hospital. CO 4: Identify the role of engineering service in Hospital. CO 5: Discuss the various supporting services in Hospital.
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				CO	1:	Outline	the
					entreprene	eurial	
					framework	and e	xplore
					their perso	nality trai	ts.
				CO	2: Exp	lain the	EDP
					Training F	Programme	es and
			The course aims to		institution	ıS.	
	Ouglity		prepare students to	CO 3	3: Identify	the proble	ems of
101/10/1070	Quality	Clohol	provide in-depth		women er	ntrepreneu	r and
19MBA407B	J	Global	knowledge of quality		face the	challenges	with
	Hospital		management that can be		Governme	ntal suppo	ort.
			used in hospitals.	CO 4	4: Analyze	and formu	ılate a
			·		business p	olan.	
				CO	5: Asses	s the fin	ancial
					institution	is and	а
					roadmap	to utilize	e the
					various .	ince	ntives
					schemes.		



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19MBA408A	International Marketing	Global	The course seeks to improve the knowledge of learners on the international context of marketing orientation. It also inculcates the expertise in the managers to formulate marketing decisions in the international context.	market entry decisions CO2: Formulate product mix decisions CO3: Plan Pricing mix decisions CO4: Analyze Distribution strategies CO5: Evaluate promotion strategies and predict control aspects
19MBA408B	Export Finance & Documentation	National	The purpose of the course is to implant proficiency in Export operations and procedures among the learners. The course intends to build up the logical ability of the managers in handling foreign trade transactions.	CO2: Analyze financing foreign trade and financing schemes CO3: Create shipping documents in foreign trade CO4: Apply Foreign exchange theories



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19MBA408C	International Human Resource Management	Global	This course intends to improve the familiarity of learners on the HRM practices in the international context. It enables the students to face the HRM challenges in the International context.	CO3: Plan recruitment & selection practices in MNCs and design T&D components. CO4: Apply performance
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