



# **FATIMA COLLEGE**

(Autonomous)

*Affiliated to Madurai Kamaraj University*

*Re-Accredited with 'A++' (CGPA 3.61) by NAAC (Cycle - IV)*

Mary Land, Madurai - 625018, Tamil Nadu

## **PROGRAMME OUTCOMES AND COURSE OUTCOMES**

**2021 – 2022**

**NAME OF THE PROGRAMME: BBA**

**PROGRAMME CODE: USBA**

### **Programme Outcomes (POs)**

<b>PO 1</b>	At the end of the three year Bachelors in Business Administration program, students
<b>PO2</b>	would gain a thorough grounding in the fundamentals of business management.
<b>PO3</b>	The industry and entrepreneurship oriented curriculum offers a number of specializations and practical exposures which would equip the student to face the contemporary challenges in the field.
<b>PO4</b>	The holistic outlook of the program with a number of value based and personality
<b>PO5</b>	Development courses ensures that students are groomed into up-to-date, assertive and



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	effective business executives with strong leadership skills and social consciousness.
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## **Course Outcomes (COs)**

Course Code	Course Title	Course Outcomes
19U1CC1	Business Organisation and Correspondence	CO1 To demonstrate the necessary of effective communication. CO2 To design different kinds of business letters CO3 To compile complaints and adjustment letters CO4 To prepare letters for public authorities and other agencies. CO5 To analyze and draft the different types of business report.
19U1CC2	Fundamentals of	CO1 To apply the management concept in functional areas.



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	Management	<p>O2 To demonstrate the need for planning and decision making for progressive existence of a firm.</p> <p>O3 To compile the strengths of Departmentation.</p> <p>O4 To analyse the different performance appraisal methods.</p> <p>O5 To compare the difference between tall and flat span of management.</p>
21ST1ACU1	Fundamentals of Statistics	<p>CO1 Identify statistical tools needed to solve various business problems.</p> <p>CO2 The student is able to collect, organize, and represent data, and be able to recognize and Describe relationships.</p> <p>CO3 The student is able to understand and use the basic measure of central tendency which helps to identify behaviour of data. It acts</p>



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		<p>as a representative figure for the entire mass of data.</p> <p>CO4 Compute measures of dispersion to know the extent of variability in central values and measure the spread or dispersion, understand it, and identify its causes to provide a basis for action.</p> <p>CO5 Recognize the basic concepts of correlation and regression. Perform a regression analysis, and compute and interpret the coefficient of correlation.</p>
21U1NME	Management Principles -NME <b>(Offered to other major Students)</b>	<p>CO1 Understand the functions &amp; functional areas of management .</p> <p>CO2 Understand &amp; demonstrate planning and decision making process.</p> <p>CO3 Gain knowledge about the fundamentals of organising and</p>



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		<p>apply it for constructing organization structure of a business firm</p> <p>CO4 Understand the elements of staffing &amp; discover how recruitment &amp; selection is carried out in a business firms.</p> <p>CO5 Acquire knowledge about direction &amp; control &amp; apply the techniques</p>
19U2CC3	Introduction to Financial Accounting	<p>CO1 Identify the underlying principles, characteristics and objectives of a set of financial statements.</p> <p>CO2 Explain and apply accounting concepts, principles and conventions</p> <p>CO3 Prepare ledger accounts using double entry bookkeeping and</p>



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		record journal entries  CO4 Enable the students to understand the need for making adjustments while preparing final accounts
21U2CC4	Managerial Economics	CO1 To predict the economic goal of the firm to access the importance of decision making.  CO2 To analyse demand and supply condition and access the position of the company.  CO3 To compare and contrast basic market types and mechanism of competition and their business implications.  CO4 To formulate and estimate the production function.



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		CO5 To identify the computation of National Income and business cycle.
21M2ACU2	Mathematics for Management	<p>CO1 Identify the axioms of a system of set theory.</p> <p>CO2 Solve systems of linear equations by use of the matrix.</p> <p>CO3 Discern effects of various types and methods of simple and compound interest account.</p> <p>CO4 Introduce the students how to use Variables For Formulating differential equations.</p> <p>CO5 Learn the applications of break even analysis.</p>



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21U1NME	Management Principles -NME <b>(Offered to other major Students)</b>	CO1 Understand the functions & functional areas of management .  CO2 Understand & demonstrate planning and decision making process.  CO3 Gain knowledge about the fundamentals of organising and apply it for constructing organization structure of a business firm  CO4 Understand the elements of staffing & discover how recruitment & selection is carried out in a business firms.  CO5 Acquire knowledge about direction & control & apply the techniques
19U3CC5	Organisational	CO1Analyse the behaviour of individuals and groups in





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	Behaviour	<p>organisations in terms of the key factors that influence organisational behaviour.</p> <p>CO2 Assess the potential effects of organisational- level factors (such as structure, culture and change) on organisational behaviour.</p> <p>CO3 Identify the various leadership styles and the role of leaders in a decision making process.</p> <p>CO4 Analyse organisational behavioural issues in the context of organisational behaviour theories, models and concepts.</p> <p>CO5 Explain group dynamics and demonstrate skills required for working in groups ( Team Building )</p>
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19U3CC6	Marketing Management	<p>CO1 Identify core concepts of marketing and the role of marketing in business and society.</p> <p>CO2 Ability to develop marketing strategies based on product, price, place and promotion objectives.</p> <p>CO3 Understand the procedure for price determination of marketing firms.</p> <p>CO4 Ability to communicate the unique marketing mixes and selling propositions for specific product offerings.</p> <p>CO5 Demonstrate the critical thinking skills and analyze Modern marketing in the Indian context.</p>
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19U3CC7	Cost Accounting	<p>CO1 To critique financial accounting and to outline the need of cost accounting</p> <p>.</p> <p>CO2 To demonstrate the types and elements of costing and cost sheet.</p> <p>CO3 To evaluate reorder level, EOQ, minimum level, maximum level, average level and the methods of material issues such as LIFO, FIFO, and simple average and weighted average method.</p> <p>CO4 To critique the methods of remuneration such as time wage system, piece wage system, halsey plan, rowan plan, taylor's differential piece rate system, merrick multiple piece rate system, gantt's task and bonus plan, and group bonus scheme.</p> <p>CO5 To apply the different methods of absorption of overheads</p>
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		such as machine hour rate method, direct material cost method, direct labour cost method, and direct labour hour method.
21U3ACK3	Business Organisation and Correspondence (offered to B.ComCAdept)	<p>CO1 To demonstrate the necessary of effective communication.</p> <p>CO2 To design different kinds of business letters</p> <p>CO3 To compile complaints and adjustment letters</p> <p>CO4 To prepare letters for public authorities and other agencies.</p> <p>CO5 To analyze and draft the different types of business report.</p>
19U4CC8	Human Resource Management	CO1 Understand the basic concepts and frameworks of HRM is essential for effective execution of strategies



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		<p>CO2 Learn fundamental HRM frameworks and analyze the overall role of HRM in business</p> <p>CO3 Improve their ability to think about how HRM should be used as a tool to execute strategies and achieve a competitive advantage</p> <p>CO4 Understand the key elements of HRM and discuss how they relate to each other and the organizational culture</p> <p>CO5 Look at numerous HRM issues, their causes, and what strategies should be implemented to achieve solutions</p>
19U4CC9	Operations Management	CO1 To demonstrate about production management function and to identify best plant layout.



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		<p>CO2 To predict prospective way of routing, sequencing and scheduling.</p> <p>CO3 To prepare the flow chart and to explain work study and method study.</p> <p>CO4 To use the materials in optimal way to carry proper production management.</p> <p>CO5 To access the essence of quality circle and inventory control.</p>
19U4CC10	Management Accounting Theory and practice	<p>CO1 To recall financial accounting and to outline management accounting and financial statement analysis.</p> <p>CO2 To identify the different types of ratios and explain its</p>



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		<p>applications</p> <p>CO3 To prepare funds flow and cash flow statements</p> <p>.</p> <p>CO4 To apply the managerial applications of CVP analysis</p> <p>CO5 To assess the various variances such as material cost, price, usage, mix and yield variances.</p>
19K4ACU4	Principles of marketing	<p>CO1 Identify evidence of marketing in everyday life</p> <p>CO2 Develop an ability to understand and develop the marketing mix for an organisation</p> <p>CO3 Find out the strategy of product mix, life cycle of product, branding concept and packaging</p>



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		<p>CO4 To consider the various decision areas within marketing and the tools and methods used by marketing managers for making decisions.</p> <p>CO5 Develop an ability to assess the impact of the environment on marketing function</p>
19U4SB2	Inter personal skills & team building	<p>CO1 Understand&amp; analysis the interpersonal behaviour through transactional analysis</p> <p>CO2 Learn the elements of inter-personal skills&amp; apply it in real life for improving inter-personal relationships</p> <p>CO3 Understand the knowledge about interpersonal conflict &amp;analyze the strategies to resolve it.</p> <p>CO4 Gain knowledge about aspects needed for effective team member &amp; practice it in team work</p>





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		CO5 Acquire knowledge about team building & develop the skills o improve the functioning of work group
19U5CC11	Financial Management and Practice	<p>CO1 Demonstrate an understanding of the overall role and importance of the finance function.</p> <p>CO2 Identify and evaluate the necessary tools to use in managing a company's net daily cash position.</p> <p>CO3 Understand the importance of making decisions regarding the purchase of long-term assets or the start of a business project that will last more than one year through capital budgeting</p> <p>CO4 Able to frame a proper capital structure which enhances the value of the firm</p> <p>CO5 Identify the type of dividend policy followed in firm</p>



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19U5CC12	Tax Laws	<p>CO1 To identify the taxes existing in India.</p> <p>CO2 To assess the residential status of different Individuals.</p> <p>CO3 To compute Income from Salary and House Property of Individuals.</p> <p>CO4 To assess the taxable income of firm and partners.</p> <p>CO5 To plan Input Tax Credit relating Central Goods and Services Tax Act 2017.</p>
19U5CC13	Case Analysis	<p>CO1 Enhanced ability to critically analyse a business strategy</p> <p>CO2 Improved ability to integrate of ideas from the range of business and economics disciplines that are components of a business strategy</p>



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		<p>CO3 Ability to development new strategies that lead to competitive advantage</p> <p>CO4 Appreciation of the need to provide strong justification and support for strategic choices</p> <p>CO5 Understanding of the team-based approach to problem identification and resolution</p>
U5CC14	Business Law	<p>CO1 Understand the primacy of contract, offer and acceptance</p> <p>CO2 Know the essential requirement of a valid agency contract; rights and duties of an agent and a principal.</p> <p>CO3 Expose and apply the different types contract in business .</p>



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		<p>CO4 Enable students to understand the various acts followed by factories.</p> <p>CO5 Familiarize them with provident act &amp; pension act.</p>
19U5ME1	International Business Management	<p>CO1 To explain the concept of globalisation and internationalization.</p> <p>CO2 To compare between international corporation, multinational company, global company and transnational corporate.</p> <p>CO3 To demonstrate the need of international production and human resource management.</p> <p>CO4 To compile the functions of International marketing</p>



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		CO5 To apply the techniques of International risk management.
19U5ME2	Financial Services	<p>CO1 Students learn how to manage investments and financial risks in order to assist Clients with meeting their financial goals.</p> <p>CO2 Students understand financial services offered by financial intermediaries such as nonbanking finance companies, banks and financial institutions.</p> <p>CO3 Students find out the role of SEBI in electronic trading</p> <p>CO4 Students gain practical knowledge about the various types of card available in the society and their effective uses</p> <p>CO5 Enable the students to identify the role of credit rating agencies , factoring and securitization</p>



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19U5SB3	Leadership skills	<p>CO1 Understand the essential qualities of leadership &amp; develop leadership skills.</p> <p>CO2 Learn about attitude &amp; its measurement to identify the level of attitude</p> <p>CO3 Acquire knowledge about goal setting &amp; facilitates to develop the individual goals.</p> <p>CO4 Understand the importance of time management &amp; apply it in practise.</p> <p>CO5 Learn &amp; Apply the tools of SWOT analysis which in turn to helps to match the strengths &amp; weakness with opportunities &amp; Threats.</p>
19U5SB4	Employability Skills	<p>CO1 Critically evaluate various real life situations by resorting to analysis of key issues and factors</p> <p>CO2 Demonstrate various principles involved in solving</p>



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		mathematical problems and thereby reducing the time taken for performing job functions.
19U6CC15	Optimisation Techniques in Management	<p>CO3 Understand and reinforce the analytical skills already learned and further increase the managerial responsibility for operations tasks.</p> <p>CO4 Understand concepts and terminology of Linear Programming from formulation of mathematical models to their optimization using Simplex Method.</p> <p>CO5 Application of how to reduce the cost under Transportation.</p>
19U6CC16	Entrepreneurial Development	<p>CO1 To analyse the qualities ,functions and types of entrepreneurs.</p> <p>CO2To plan organize and execute a project with the goal of bringing new products and service to the society.</p>



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		<p>CO3 To identify and analyze the problems faced by women entrepreneurs.</p> <p>CO4 To compute the difference between financial and non-financial institutions.</p> <p>CO5 To use the recent policy and initiatives in MSME.</p>
19U6CC17	Environment of Business	<p>CO1 To know about business environment including micro and macro environment</p> <p>CO2 To analyse objectives of business, culture, social responsibility, consumerism and corporate governance in Indian Context.</p> <p>CO3 To assess New Industrial Policy 1991, IDRA Act and Privatisation in India.</p> <p>CO4 To outline the functions, economic roles of State and fundamental rights, duties and preamble, and responsibilities of business to government and vice-versa.</p>





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		CO5 To Evaluate technology, IT revolution and business environment, globalisation and technology transfer.
19U6ME3	Retail Management	CO1 Become familiar with how the retail industry works CO2 Understand the growth of organized retailing in India CO3 Learn how the retail store is designed to attract customers CO4 Major strategies used by retailers CO5 Understand how to create a shopping experience that builds customer loyalty.
19U6ME4	Services Marketing	CO1 Appreciate the challenges facing the services marketing in traditional commercial marketing, e-marketing and non commercial environments CO2 Appreciate the difference between marketing physical products and intangible services, including dealing with the extended services marketing mix, and the four unique traits of services



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		marketing; CO3 Recognize the challenges faced in services delivery as outlined in the services gap model.
19U6ME5	Industrial Relations	CO1 Demonstrate descriptive knowledge of the field of industrial relations.  CO2 Apply the essential concepts of industrial relations and their interrelationship at the personal, organisational and national levels.  CO3 Recognise and consider the social, historical issues within industrial relations.  CO4 Investigate solutions to industrial relations problems based on research and assessment of current practices.



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		CO5 Communicate your knowledge of industrial relations in both written and verbal formats reactive to both audience and purpose.
19U6ME6	Training and Development	<p>CO1 To demonstrate the importance of training.</p> <p>CO2 To compare the concept of on the job and off the job training.</p> <p>CO3 To access the uses of different methods of training.</p> <p>CO4 To analyse the factors for successful training activity.</p> <p>CO5 To discuss the essence of management by objectives</p>
19U6SB5	Competitive Examination Skills	<p>CO1 Update &amp; recall current affairs general knowledge (Important days in a year -Abbreviations -Countries, Capital &amp; Currency)</p> <p>CO2 Learn and develop the logical reasoning skill and apply it to solve problems.</p> <p>CO3 Gain Knowledge on Profit , Loss, Ratio and Partnership and</p>



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		<p>hence solve the problems</p> <p>CO4 Understand and solve problems on data interpretation</p> <p>CO5 Learn &amp; enhance the Numerical ability skills</p>
19U6SB6	Personality development	<p>CO1 Understand and analyse the nature of Human being and its influence in shaping the personality of individuals</p> <p>CO2 Gain knowledge about self-image and identify the factors influencing it.</p> <p>CO3 Understand emotional intelligence and describe how it facilitates for the success of managers.</p> <p>CO4 To outline sources of stress and ways to reduce stress.</p> <p>CO5 To communicate the stages of Yoga.</p>