

ACADEMIC YEAR 2020-2021

STUDENT'S GRIEVANCE REDRESSAL COMMITTEE MEETING - I

The Student's Grievance Redressal meeting was held online on 01.09.2020 at 2 P.M.

The following members were present for the meeting:

1. Dr. Sr. G. Celine Shahaya Mary : Chairperson.
Principal
2. Dr. Sr. Bindu Antony
Vice - Principal - I (Shift - I) : Member
3. Dr. G. Uma
Vice Principal - II (Shift - I) : Member
4. Dr. Sr. J. Arul Mary
Vice Principal - I (Shift - II) : Member
5. Dr. M. Aravamudan
Vice Principal - II (Shift - II) : Member
6. Dr. Sr. A. Josephine Nirmala Mary
Controller of Examination : Member.
7. Mrs. Nigila Ramanan
Controller of Examination : Member.
8. Dr. P. Shyamala.
Associate Prof. & Head, Management
Studies (MBA) : Member.
9. Sr. F. Anickia Mary
Office Manager (Shift - I) : Member.
10. Sr. Stella Arul Mary
Office Manager (Shift - II) : Member.

Student Union Members	- Shift - I
Student Union Members	- Shift - II
Class Representatives	- Shift - I
Class Representatives	- Shift - II

The students presented the following grievance:

- Students are unable to continue their on-line classes after 1 P.m because of unavailability of network, due to expiry of per day data usage in mobiles.
- Due to lock down, students expressed their inability to pay fees on time.
- Few students have no mobile on their own, they were using mobile of their parents, so were not regular for classes because, sometimes their parents go out & they miss their classes.
- Some students had only button phones & hence could not attend the online classes.
- Students felt it very difficult to take online test for different CIA components (Totally 8 components).
- Some economically poor students and sports students requested for concession.

After listening to students' grievances arising due to this pandemic situation, Dr. S. A. G. Sahaya Mary, Principal addressed the students on-line and counselled them and following measures were taken as redressal:

- The online class training was reduced to 4 hours (9-1) p.m so that students can attend all the classes without network issues.
- The time given to students for fee payment was extended to two more months.
- Some staff members volunteered to buy smart phones for those students who were in need of it to attend the class.

→ The number of internal components were reduced to 5.

→ Fee Concession was given to economically poor & sports students. For few most deserving students, full fee concession was given.

The Meeting came to an end with Vote of thanks by president of Student's Union.

Dr. G. Anis Sahasr Manj

STUDENT'S GRIEVANCE REDRESSAL COMMITTEE.

MEETING - II

The Student's Grievance Redressal Committee meeting was held in Sanjose Seminar Hall at 2 P.M. on 28.01.2021.

The following members were Present:

1. Dr. Sr. Celine Sabaya Mary : Chairperson
Principal
2. Dr. Sr. Binder Antony : Member
Vice principal - I (Shift - I)
3. Dr. G. Uma : Member
Vice Principal - II (Shift - I).
4. Dr. Sr. J. Arul Mary : Member
Vice Principal - I (Shift - II).
5. Dr. M. Arasammal : Member
Vice Principal - II (Shift - II)
6. Dr. Sr. A. Jespin Nirmala Mary : Member
Controller of Examination
7. Mrs. Nigila Regavan. : Member
Controller of Examination.
8. Dr. P. Shyamala : Member
Associate Prof & Head, Management Studies (MBA)
9. Sr. F. Anockiya Mary : Member
Office Manager (Shift - I).
10. Sr. Stella Arul Mary : Member
Office Manager (Shift - II).

Student Union Members - Shift - I

Student Union Members - Shift - II

Class Representatives - Shift - I

Class Representatives - Shift - II.

The Students Presented the following grievances:

- Students expressed their experience of writing and uploading online exam paper and request to give more time to upload.
- Science students wanted to have more lab sessions when they come for online classes.
- Requested to extend the date of payment of fees for even semester also.

After paying attention to their grievance Principal addressed them and gave them psychological support and the following redressal measures were taken:

- More time allotted to upload answerscript.
- The departments to conduct more practical session, when they come offline to college.
- The date of payment of fee is also extended as requested.

• The Meeting came to an end with vote of thanks by president of Student's Union.

Dr. G. Uthir Sahaya Mary