

(Autonomous)

Re-Accredited with 'A++' (CGPA 3.61) by NAAC (Cycle-IV)
College with Potential for Excellence (2004 - 2019)
101 - 150 Rank Band in India Ranking 2021 (NIRF)
Mary Land, Madurai - 625 018, Tamil Nadu.



FATIMA COLLEGE (AUTONOMOUS), MADURAI – 625018 2020 – 2021

NAME OF THE PROGRAMME: MBA

PROGRAMME CODE: MBA

PROGRAMME OUTCOMES:

PO 1	Assess and synchronize the information on business environment and enhance the skills for grabbing the business opportunities
PO 2	Demonstrate the awareness on the current scenario of business and enrich the ability to connect their impacts on Global business trends
PO 3	Develop the creative and innovative techniques in management of Men, Materials, Money and Man power in an organization along with cross cultural and diversified commonalities
PO 4	Summarize the theories and thoughts of leadership, communication, strategic decision making and motivation to make a platform in formulation of crisis management skills
PO 5	Synthesize and articulate the team development and group decision making skills along with employee empowerment through strong industrial relations

PROGRAMME SPECIFIC OUTCOMES:







PSO 1	Impart the students with practical knowledge about all the concepts with the objective of developing them as managers of business entities
PSO 2	Assist the students in developing their knowledge to acquire sound decision making skills, leadership traits, crisis management capability and resources utilization optimality
PSO 3	Provide a strong foundation for analytical thinking and application of technologies in business and in its various functional areas
PSO 4	Appraise the skills of the students through internship programmes, projects and in-plant training to develop their professionalism in their career
PSO 5	Sketch out the students with expectancy in foundation courses and functional courses in their first year and with areas of specialization by streamlining their interest towards various aspects of business in the second year



(Autonomous)



Course Code	Course Title	Course Outcomes
19MBA101	Management Principles and Practice	 CO 1: Frame out the functions of management and evaluation of management thought. CO 2: Sketch out the types of organization structure along with delegation of authority and strategy. CO 3: Asses the various types of leadership styles and theories. CO 4: Emphasis on process of communication and its types. CO 5: Focus on the controlling techniques and its application in management.
19MBA102	Management Accounting	CO 1: Outline the overview of management accounting and understand the different types of depreciation.



(Autonomous)



		 CO 2: Demonstrate the elements of cost and compute break-even print. CO 3: Analyze the managerial application of marginal costing. CO 4: Discuss the significance of ratio Analysis and compute difference type's ratio. CO 5: Assess the requisites for a successful budgetary control system and compute different types of budget
19MBA103	Digital Management	 CO 1: Discuss the evolution, classification of computers. CO 2: Analyze the applications of MS-Word MS-Excel and PowerPoint. CO 3: Assess the concept of database management system and communication network.



(Autonomous)



		CO 4: Outline Enterprise resource planning and its types. CO 5: Evaluate various E-Business models.
19MBA104	Managerial Economics	 CO 1: Sketch the fundamental economic concepts. CO 2: Analyze demand and its determinants and to know the economics of scale. CO 3: Assess the pricing methods in various Market structure and to get an idea over the theories of profits. CO 4: Demonstrate the circular flow of National Income and its concept. CO 5: Discuss the phase of Business cycle and Analyze the effects of inflation and deflation.



(Autonomous)



19MBA105	Organizational Behaviour	CO 1: Outline the overview of organizational behaviour and understand the different types of perception. CO 2: Demonstrate the concept of personality and discuss the different types of leadership
		theories. CO 3: Discuss the different type of assess the functions of attitude. CO 4: Analyze the group dynamics and discuss the
		different type of motivation theories. CO 5: Assess the different stages of conflicts and stress management mechanism in the organization.
19MBA106	Quantitative Techniques	CO 1: Formulate business problems in matrix form



(Autonomous)



		CO 2: Formulate LP model for Business decision making and compute optimal solutions CO 3: Plan optimal decisions for transportation problems CO 4: Design methods to solve assignment problems CO 5: Apply strategies using game theory and Analyze it for optimality criterion
19MBA201	Production & Operations Management	CO 1: Outline the concept of production management and discuss the different types of layout techniques. CO 2: Compute EOQ and assess the inventory classification. CO 3: Evaluate the production scheduling and control mechanism in the organization







		CO 4: Discuss the techniques of work measurements and asses the work sampling procedures. CO 5: Identify the quality control techniques and emerging trends in production management.
19MBA202	Human Resources Management	 CO 1: Outline the concept of HRM &Manpower planning process. CO 2: Analyze the process of performance Appraisal and discuss the various methods of training and development. CO 3: Evaluate the principles of Job evaluation and explain the wage and salary Administration. CO 4: Discuss trade Union and its function and Analyze collective bargaining. CO 5: Identify the cause of grievance and procedure for disciplinary action.



(Autonomous)



19MBA203	Marketing Management	CO 1: Outline marketing management concept and current trends.
		CO 2: Assess consumer behavior and identify competitors.
		CO 3: Analyze product life cycle and strategies relevant to them.
		CO 4: Discuss pricing and distribution strategies.
		CO 5: Design and Manage advertising programme
19MBA204	Financial Management	CO 1: Introduce financial management and preparation of fund flow and cash flow statements.
		CO 2: Outline the short term financing decisions in an organization.



(Autonomous)



		 CO 3: Emphasize on long term investment and financial decisions in an organization. CO 4: Enhance the students with determination of dividend decisions and policies in declaration of dividends in an organization. CO 5: Sketch out the concept of taxation and its types.
19MBA205	Management Information System	 CO 1: Emphasize on impact and role of MIS inn an organization. CO 2: Outline the application of information system in business operations. CO 3: Focus on decision support system in management decisions. CO 4: Highlight the application of strategic Information system in an organization.



(Autonomous)



		CO 5: Introduce business analytics and its types.
19MBA206	Business Research	 CO 1: Outline research types and process CO 2: Apply suitable sampling methods and techniques for research study CO 3: Use effective data collection methods CO 4: Apply appropriate Statistical tools and Analyze the results CO 5: Evaluate the research results and Create research report
19MBA301	Strategic Management	CO1: Provide framework on strategic management.CO2: Analyze the environment for suitable strategies.CO3: Explain various strategies that corporate can adapt.



(Autonomous)



		CO4: Identify the process of implementing a strategy. CO5: Assess the strategic Control process and suggest suitable ways for effective implementation of strategies
19MBA302	Entrepreneurship	 CO 1: Outline the entrepreneurial framework and explore their personality traits. CO 2: Explain the EDP Training Programmes and institutions. CO 3: Identify the problems of women entrepreneur and face the challenges with Governmental support. CO 4: Analyze and formulate a business plan. CO 5: Assess the financial institutions and a roadmap to utilize the various incentives schemes.







19MBA303A	Marketing Research	CO1: Outline the importance research process CO2: Study the importance of research and information.
		CO3: Understand the process and methods of Data collection.
		CO4: Explain Data presentation interpretation and evaluation.
		CO5: Assess the application of marketing research in different forms.
19MBA303B	Advertising Management	CO 1: To discuss the need for advertisement and current scenario in advertising.
		CO 2: To explain the role of advertising agencies.
		CO 3: To create advertisement for a product.
		CO 4: Assess the various media for advertising.



(Autonomous)



		CO 5: Compile research and advertising effectively.
19MBA303C	Sales and Distribution Management	 CO 1: Outline the Concept of selling and sales management. CO 2: Explain the theories on salesmanship and personal selling. CO 3: Assess the role of personal selling in distribution and promotional strategy. CO 4: Discuss sales force management and training programme.
		CO 5: Analyze channel of distribution and various distribution systems.
19MBA303D	Customer Relationship Management	CO 1: Assess the need for and different mode of CRM. CO 2: Identify various aspects related to CRM.



(Autonomous)



		CO 3: Explain customer relationship Management process. CO 4: Analyze the implication of CRM. CO 5: Compile E-CRM with traditional CRM.
19MBA303E	Brand Management	 CO 1: Revise branding, positioning and connected issues. CO 2: Compile new product development with branding. CO 3: Discuss product launch strategies. CO 4: Analyze the role of brand in Portfolio Management. CO 5: Explain brand management plan and systems.
19MBA303F	Digital Marketing	CO 1: Explain the evolution of digital marketing.



(Autonomous)



		 CO 2: Revise consumer buying behavior and process. CO 3: Analyze segmentation, Targeting and positioning in digital marketing. CO 4: Assess digital marketing mix. CO 5: Discuss relevant issues related to digital marketing.
19MBA304A	E – Commerce	 CO 1: Create an idea about e-market and its opportunities. CO 2: Give a frame work of various modes of e-commerce. CO 3: Emphasize the securities and safety measures for online transactions. CO 4: Sketch out the mode of purchase and cash payments.







		CO 5: Insists on upcoming trends in e-commerce.
19MBA304B	Introduction to GUI & Visual Basic	CO 1: Insists on applications of Front end tools. CO 2: Provide knowledge about working with strings. CO 3: Give views on usage of control statements. CO 4: Provide information about VB menus. CO 5: Explain the usage of files and database.
19MBA304C	Enterprise Resource Planning	 CO 1: Frame an outline of ERP and its related technologies. CO 2: Outline the Manufacturing module of ERP. CO 3: Explain the finance and production module of ERP. CO 4: Insist on the Frame work and the market of ERP along with its leading.







		CO 5: Brief out the ways of ERP implementation and its Process.
19MBA304D	Knowledge Management	 CO 1: Introduce the knowledge management components and its benefits. CO 2: Give an outline of Knowledge Management process and challenges. CO 3: Emphasize on Industrial environment and its issues. CO 4: Brief out the anatomy of Knowledge Management. CO 5: State the critical success factors in Knowledge Management.
19MBA305A	Project Financing	CO1: Explore project ideas & assess project identification criteria



(Autonomous)



			Design project report and evaluate financial estimates and projections Plan appraisal of projects by various financial
		CO4:	Compute project evaluation using techniques and Analyze project risks Predict sources of raising finance for projects
19MBA305B	Strategic Financial management	CO2:	Outline SFM model and identify conceptual framework Explain financial models and apply models successfully Use equity and firm valuation models and formulate management decisions Apply corporate restructuring methods and strategic cost management techniques







		CO5:	Plan for financial innovations and asses ethical financial performance
19MBA305C	Fundamentals of Insurance Management		and explain the fundamentals of agency law and explain the fundamentals of agency law. Explain life insurance plans and identify insurance companies in India
19MBA305D	Banking and Financial Institutions	CO1:	Outline the structure, functions & operations of Indian financial and banking system







		CO2:	Explain the role and policy measures of Development Financial Institutions
		CO3:	Analyze risk management in FIs and assess the interaction among various risks.
		CO4:	Discuss NPA management RBI functions and norms.
		CO5:	Evaluate latest technology in banks in Payment & Settlement system.
19MBA305E	Derivatives & Markets	CO1:	Identify derivative products and explain risks associates with derivatives.
		CO2:	Outline the rules and bye-laws for derivatives market.
			Explain the concept of Stock index futures. Assess types of interest rate futures



(Autonomous)



		CO5: Evaluate commodity futures
19MBA306A	Total Quality in Human Resource	CO1: Outline the significance of total quality management and Analyzing role of TQM in HRM.
		CO2: Explain customer satisfaction strategy dimension and asses the various TQ HR strategy planning.
		CO3: Demonstrate the continuous improvement process dimension.
		CO4: Analyze project dimension and assess TQHR projects, planning & Management.
		CO5: Assess various dimension of performance to integrate implication plan for managing HR



(Autonomous)



19MBA306B	Advanced industrial relations	CO 1: Outline the concepts of IR and explore IR in the public sector
		CO 2: Explain the concepts of trade union and collective bargaining.
		CO 3: Identify the courses of grievances, conflicts and to discuss the conflict resolution measures.
		CO 4: To discuss the workers participation in management and to know the level of workers education in India.
		CO 5 : Analyze various legislations relating to social security and the functions of ILO
19MBA306C	Training & Development	CO 1 : Outline the principles of training & development.
		CO 2 : Explain the techniques of on the job training







		CO 3 : Identify the various techniques of the job. CO 4 : Analyze the process and intervention of OD. CO 5 : Assess the OD strategies and the action research requirements for OD implication
19MBA306D	Labour Legislation	 CO 1: Discuss the concept and principles of legislation and the role of Labour welfare officer. CO 2: Explain the various Act relevant to labour legislation. CO 3: Discuss some of the relevant Act in relation with Labour Legislation. CO 4: Create an idea about the acts that are relevant to Laws. CO 5: To identify the provisions in the Industrial disputes Act



(Autonomous)



19MBA306E	Strategic Human Resource Management	CO 1 : Outline the concepts and components of SHRM
		CO 2 : Discuss the functional strategies of HRP, Recruitment and selection
		CO 3 : Demonstrate the linkage between business strategy & training
		CO 4: Identify / Analyze the strategic linkage of performance Management compensation & rewards strategy.
		CO 5: Assess the strategic contribution of HRM to organizational
19MBA306F	Career Management	CO 1 : Outline the concepts & Components of career development.
		CO 2 : Analyze the career progression and the baseline for competency management.



(Autonomous)



		CO 3 : Assess the career paths and talent management. CO 4 : Evaluating the changing career dynamic and its impact . CO 5 : Discuss the various career development plan
19MBA307A	Total Quality Management	 CO 1: Outline the overview of TQM and identify the different components of quality. CO 2: Discuss the role of functional department in TQM. CO 3: Assess and manage the process quality in the organization. CO 4: Identify the role and importance of quality in customer satisfaction. CO 5: Demonstrate the ISO certification procedures in the organization.



(Autonomous)



19MBA307B	Materials Management	CO1: Outline the overview of material management and Analyze the different type of techniques
		CO2: Assess the price trends and identify the purchase policies in material management.
		CO3: Discuss the different inventory calculation techniques and compute EOQ
		CO4: Identify the different level of stock and Analyze cost optimization.
		CO5: Explain the concept of storage and preservation
19MBA307C	Advanced Manufacturing System	CO 1: This course familiarizing the computer aided designing and manufacturing
		CO 2 : Identify the flexible manufacturing system and robotics in organization.







		 CO 3 : Assess the different type of networking techniques and project budgeting . CO 4 : Discuss the concept of capacity utilization and its effect on manufacturing. CO 5 : Analyze the need for cost reduction and discuss the different inventory management techniques
19MBA308A	Hospital Administration	CO 1: Outline the overview of service industry and Analyzing characteristics and challenges. CO 2: Demonstrate the healthcare revolution assess various type of health care organizations CO 3: Explain the different type of Hospitals and Analyzing role of Hospital in health care. CO 4: Identify the different levels and roles in hospital management.







		CO 5: Discuss the current issues and best practices in health care
19MBA308C	Hospital Accounting and Finance	 CO 1: Outline the concept of health insurance and discuss the different types of Health insurance in India CO 2: Assess the demand and supply of health Insurance. CO 3: Compute the health Insurance premium and designing benefit package. CO 4: Identify the provider payment mechanism and comparison of different payments systems CO 5: Explain the concept of TPA and communicate the problems faced by hospitals.



(Autonomous)



19MBA308C	Hospital Accounting and Finance	CO1: Outline the overview of Hospital Accounting and demonstrate the accounting chart for hospitals
		CO2: Explain the concept of fundraising and evaluate fundraising tactics .
		CO3: Prepare different types of Budget and compute cost sheet for hospitals .
		CO4: Assess the financial performance of hospital and plan (Financial decisions) investment Management
		CO 5: Discuss the concept the concept of equity and evaluate the NHA in India context
19MBA309A	International Financial Management	CO 1: Brief out the recent changes and global financial market .
		CO 2 : Conceptualize the FOREX applications and balance of payments







		CO 3: Give an idea about various types of currency transactions in FOREX market CO 4: Insists on party conditions in international finance. CO 5: Explain the function of international and European Monetary system
19MBA309B	Logistics and Supply Chain Management	 CO 1: Introduce various types of logistics and concepts. CO 2: Focus on inventory control and distribution resource planning in an organization CO 3: Insist an importance of supply chain management and its global business applications. CO 4: Assess the importance of supply chain relationships and conflicts resolution strategies.



(Autonomous)



		CO 5: Emphasis the role of manager in supply chain along with its values
19MBA309C	Import Procedures and Documentation	 CO 1: Outline the overview of service industry and Analyzing characteristics and challenges. CO 2: Demonstrate the healthcare revolution assess various type of health care organizations. CO 3: Explain the different type of Hospitals and Analyzing role of Hospital in health care. CO 4: Identify the different levels and roles in hospital management. CO 5: Discuss the current issues and best practices in health care
19MBA401	International Business Management	CO 1: Explain the need and relevance of International Business.



(Autonomous)



		 CO 2: Assess tariff barriers and role of various institutions in International Business. CO 3: Analyze multinational companies and various market entry strategies. CO 4: Compare globalization and Indian business settings. CO 5: Discuss issues in International Business.
19MBA402A	Rural Marketing	 CO 1: Discuss the characteristics of rural market. CO 2: Analyze the challenges in rural marketing and rural market consumer behaviour. CO 3: Assess rural marketing mix. CO 4: Explain channel management and communication in rural market.







		CO 5: Outline industrial setup in rural market and recent trends.
19MBA402B	Services Marketing	 CO1: Discuss evolution of service marketing, consumer behaviour and segmentation, targeting and positioning. CO2: Explain product and pricing in service industries. CO3: Analyze promotion and distribution in service industries. CO4: Compile the concepts of people, process and physical evidences in service marketing. CO5: Apply service quality and strategies in various industries.



(Autonomous)



19MBA402C	Consumer Behaviour	CO1: Explain the need for studying consumer behavior and consumer research.
		CO2: Discuss the role of social factors in consumer behavior.
		CO3: Analyze the role of culture in understanding consumers.
		CO4: Outline consumer decision process and models.
		CO5: Compile the influence of attitude and belief in consumer behavior.
19MBA402D	Retail Management	CO1: Outline channels of Distribution and evolution of retailing.
		CO2: Discuss trends and opportunities in retailing.
		CO3: Analyze various retail formats
		CO4: Assess the role of Inventory display in retailing.



(Autonomous)



		CO5: Explain retailing ad a sustainable competitive strategy.
19MBA403A	Relational Database Management System & Oracle	 CO1: Outline the evolution of database management system. CO2: Give a frame work a relational model of DBMS and its data control facilities. CO3: Provide knowledge about SQL and its applications. CO4: Identify ways of designing database and format models for its applications in business. CO5: Emphasis a establishing user system and user object to maintain database security in the organization







19MBA403B	Internet & Java Programming	 CO 1: Introduce the browsers and URL in web designing. CO 2: Enable to know various types of data and inheritance. CO 3: Framework of various packages and interfaces along with exception banding. CO 4: Insist on working with windows graphics and texts.
		CO 5: Introduce networking and IDBC.
19MBA403C	Computer Networks	CO 1: Introduce the network types, applications and models CO 2: Outline the path of transmission of various types of signals and error detections and correction



(Autonomous)



		CO 3: Give importance about data communications and channels CO 4: Analyze the various types of communication networks CO 5: Provide knowledge about internetwork and wireless network
19MBA404A	Security Analysis and Port folio Management	 CO1: Outline the concept of Investment Management and Securities market CO2: Assess the risk and return of individual securities. CO3: Apply Fundamentals and Technical Analysis to Portfolio CO4: Assess the risk and return of Portfolio CO5: Use portfolio evaluation techniques







19MBA404B	Management of Financial Services	CO1: Explain the industry framework of financial services and create innovative financial instruments CO2: Evaluate leasing & hire purchase quantitatively and qualitatively CO3: Outline the venture capital firms, credit rating agencies & methodology, and stock broking procedures CO4: Evaluate mutual fund industry CO5: Analyze factoring services, depository system and International Financial Centers
19MBA404C	Mergers, Acquisitions and corporate restructuring	CO1: Plan for mergers and discuss the strategic approach to M&A CO2: Formulate corporate restructuring deal



(Autonomous)



		CO3: Evaluate valuation approaches and methods of financing mergers CO4: Analyze take over approaches and amendments CO5: Apply accounting methods and Analyze Legal and Regulatory Provisions
19MBA405A	Industrial Psychology & Counseling	 CO 1: Outline the concepts of industrial psychology. CO 2: Analyze work psychology and career choice and development for executives. CO 3: Discuss the types of employee counseling and its process. CO 4: Evaluate the special areas in counseling. CO 5: Explain the role & functions of employee counsellor.



(Autonomous)



19MBA405B	Human Resource Accounting and Audit	CO 1: Outline the concepts of HRA. CO 2: Analyze the various methods of HRA. CO 3: Discuss concepts & Components of HR Audit. CO 4: Explain HRD strategies, style, structure & systems. CO 5: Evaluate HRD Audit methodology.
19MBA405C	Management consultancy	 CO 1: Outline the concepts of consulting & its models. CO 2: Understand the steps in marketing of consulting service. CO 3: Analyze the tools & methodology of consulting. CO 4: Assess the strategy of the consulting firms in managing conflicts.



(Autonomous)



		CO 5: Identifying the consultancy assignment &client presentation in managing future consulting opportunities.
19MBA405D	Disaster Management	CO 1: Outline an overview of Natural Disaster Management. CO 2: Assess the skill development for disaster Management. CO 3: Discuss the steps in project rescue. CO 4: Analyze the Leader's Role in emotional intelligence. CO 5: Examine the ethics and social responsibility.
19MBA405E	Human Resource Information System	CO 1: Outline information about interface between HR & IT. CO 2: Discuss the logical process modeling.



(Autonomous)



		CO 3: Analyze the various issues of HRIs . CO 4: Asses HRIs & Functional Areas of HR. CO 5: Evaluate performance and compensating management in organization .
19MBA406A	Value Engineering & Waste Control	 CO1: Outline the overview of value engineering and discuss the relation of VE to other operations. CO2: Identify the different value engineering techniques and assess the decision making process. CO3: Discuss the concept of scheduling and Analyze the different techniques in scheduling. CO4: Assess the different types of training for value engineering. CO5: Discuss and communicate the value engineering at workplace



(Autonomous)



19MBA406B	Production Planning & Control	CO 1: Outline the overview of production planning and different control procedures in the organization.
		CO 2: Discuss the application of routing & scheduling in production planning.
		CO 3: Identify the different type of production system and control technique.
		CO 4: Assess the different stages of production control.
		CO 5: Discuss different types of computer aided production planning and computer systems.
19MBA406C	Project Management	CO 1: Outline the concept of project management and discuss the project feasibility Analysis.
		CO 2: Discuss the market Analysis and evaluate social cost Benefit Analysis.



(Autonomous)



		 CO 3: Identify the different networking techniques used in project construction. CO 4: Explain the concept of GERT simulation and its application in project management. CO 5: Prepare the project organization and project costing.
19MBA407A	Hospital Services Management	 CO 1: Outline the overview of outpatient services and Trauma care in hospital. CO 2: Demonstrate the impatient services and functions of OT/ICU in the hospital. CO 3: Explain the diagnosis procedures in the hospital. CO 4: Identify the role of engineering service in Hospital.







		CO 5: Discuss the various supporting services in Hospital.
19MBA407B	Quality Management in Hospital	 CO 1: Outline the entrepreneurial framework and explore their personality traits. CO 2: Explain the EDP Training Programmes and institutions. CO 3: Identify the problems of women entrepreneur and face the challenges with Governmental support. CO 4: Analyze and formulate a business plan. CO 5: Assess the financial institutions and a roadmap to utilize the various incentives schemes.







19MBA407C	Marketing of Hospital Services	 CO 1: Outline the concept of service of service marketing and identify different service mix components for hospital. CO 2: Discuss the procedure for planning and development of new services in the hospital. CO 3: Asses the different type of pricing methods and franchise in hospital service. CO 4: Identify the promotion and communication mix for hospital services. CO 5: Analyze the role and importance of people, process and physical evidence in hospital service.
19MBA408A	International Marketing	CO1: Explain foreign trade and plan for international market entry decisions CO2: Formulate product mix decisions







		CO3: Plan Pricing mix decisions CO4: Analyze Distribution strategies CO5: Evaluate promotion strategies and predict control aspects
19MBA408B	Export Finance & Documentation	CO1: Explain foreign trade formalities, payments and practical problems faced CO2: Analyze financing foreign trade and financing schemes CO3: Create shipping documents in foreign trade CO4: Apply Foreign exchange theories CO5: Evaluate Trade control policies and Promotional measures
19MBA408C	International Human Resource Management	CO1: Formulate approaches to IHRM and identify role of HRM in international firms.



(Autonomous)



CO2: Demonstrate different cultures and its values.	
CO3: Plan recruitment & selection practices in MNCs and design T&D components.	S
CO4: Apply performance appraisal and compare approaches to Compensation Management.	
CO5: Assess comparative practices of Industrial relations internationally.	