



FATIMA COLLEGE

(Autonomous)

Re-Accredited with 'A++' (CGPA 3.61) by NAAC (Cycle - IV)
College with Potential for Excellence (2004 - 2019)
101 - 150 Rank Band in India Ranking 2021 (NIRF)
Mary Land, Madurai - 625 018, Tamil Nadu



Minutes of the Meetings of Students' Grievance Redressal Committee

November 2020

Nov. '20

Name : Cravya K 2019511
Sumaiya Yashmin V 2019539
Logathethana V 20191130

Grievance: For the paper 19 DLC3 part I Hindi when the result was published on the website the internal mark entry was missing. It was reported by the students to the staff incharge and there was a request to redress the grievance.

Action Taken: After verifying it was found that the internal mark entry was missing for the students and it was rectified. The result was assigned to the students. The correction was carried out on the result sheet on the website.

A. Jospin Nirmala
Controller of Examination
Fatima College (Autonomous)
Madurai-625 018

Dr. G. L. S. Sahaya Mary
PRINCIPAL
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29.1.2021

Name : agnes Pristy
I msc physics. (2020 MSC POI)

Complaint: Request to check the paper of
the end semester exams Nov 2020
(applied electronics)

action Taken: It was rectified by
granting her permission to
revaluate the paper.

A. Jaspin Shimala
Controller of Examination
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Sr. J. Latha Sahaya Mary
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April 2021

Minutes of the meeting of the students' grievance Redressal committee for the end semester examinations of April 2021 held at the office of the Controller of examinations on 16.7.2021

The students' grievance Redressal committee with principal as the chair person met to assess the grievances related to students marks/ revaluation.

Revaluation applied : 1

Grievance regarding marks : 6

All the grievances were redressed

A. Jaspri Misra

Controller of Examination
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Dr. G. Umis Sabaya Mary

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April 2021

22.4.2021

Name : Pooritha B III B.com
Jothi S II Hist.
Narsena R III B.A English

Convenience: They are Sports students. They attended Southzone Interuniversity Handball tournament for women at Kerala on 2.11.2019 in the name of the College. Due to pandemic IV semester results were published on the basis of the III Semester marks. They did not write the exams of III semester & got special permission ~~to write~~ special supplementary exams. The exams were not conducted by the college due to lock down. Since they want to pursue pcr course they requested permission to write the supplementary exams to complete the course.

action Taken: Considering their special services to college as sports women they were allowed to write the papers which they missed in the III Semester in April end Semester 2021.

B. Joseph Minala
Controller of Examination
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Dr. G. Lina Sathya Mary
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6.5.2021

Name : Mrs. V. Logia Adalaikala Mary
Asst. professor
Dept. of Sociology

Complaint : Due to pandemic the April End semester exams were conducted online. The answer scripts of the students were received at the college website portal. The staff reported that one of the students answer script which was sent did not reach the college website portal. She requested that the permission to be granted to her to send it again though the time allowed her was over.

Action Taken : Considering the students accessibility to the new technology implemented due to the situation the students was allowed to send the answersheets under the monitoring of the staff.

B. Jaspur Nimala

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5. 7. 2021

Name : Ramya, R

Dept. of Computer application,

Complaint : B. Sandhya (2020MB32) for NME paper (19J2NME) did not write her ~~external~~ internal exams but wrote her external exam. Request was to consider her case for internal improvement for the reason that they are new to the college and not having adequate knowledge of non major electives that they need to complete during the tenure of three years. Due to pandemic they are attending online classes from the time of admission into college.

action taken : considering the special situation exists and the non accessibility of ~~the~~ teachers to the students directly there are difficulties experienced by the institution. So it was accepted that the students would be allowed for internal improvement.

A. Joseph Shimala

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A. G. Uthir Sahaya Mary

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5.7.2021

Name : Mrs. V. Lujia Adaikala Mary
Dept. of Sociology.

Complaint : In paper 'c' programming
(1952cc6) for the girl
Dhanushi, H. made a mistake
in the foil card entry. She
requested that the mistake
to be corrected in the foilcard.

action taken : She was allowed to make
the correction facilitating the
girl not to be affected in
the final entry in the mark
statement.

B. Jaspri Minnala

Controller of Examination
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Dr. G. Lelina Sahaya Mary

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5.7.21

Name : MSF. Ignanadeepam
Research centre of commerce

Grievance : She missed to enter value education marks for a student K. Ramya - 2017A56. The request was made to give her permission to enter the marks helping the girl to complete the course.

action taken : She was allowed to enter the marks with a warning that she should be careful in the future.

B. Jospin Arimala
Controller of Examination
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5.7.2021

Name : Dr. Arasammal
Dept. of Commerce with CA

Complaint : Request made to consider the PCDCA course done by a student as extra course and include it in the mark statement.

Action Taken : Due to online classes the girl was able to complete the course in addition to her regular courses. Due to the situation her request was considered as a special case.

B. Josephin Mimala

Controller of Examination
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Dr. G. Lelina Sakanya Mary
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5.7.2021

Name : Dr. S. Sarathy & Mrs T. Rino
Staff.

Grievance : Request to change the consolidated
mark sheet.

action taken : It was rectified by changing
the marksheet for there was
a wrong entry for a student
(2020MATL15).

B. Jospin Mimala
Control Administration
Fatima College (Autonomous)
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Dr. G. Arino Sabaraya Mary
PRINCIPAL
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15.7.21

Name : Aishwarya, R
III BSC Chemistry

Complaint : Request to revalue her answer sheet.

action taken : Revaluation as requested by R. Aishwarya (2018CO1) is not taken into consideration as we don't have it for online examination. Instead she was given a chance to re-appear for the same course offline, but she preferred not to write. But taking into consideration account her consistent good performance through out, six marks has been awarded for the subject organic chemistry - II (C5CC15) through moderation.

A. Jaspri Mimala

Coordinator
Fatima College (Autonomous)
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H. G. Usha Sahaya Mary

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