

FATIMA COLLEGE (AUTONOMOUS), MADURAI – 625018 COURSE OUTCOMES

NAME OF THE PROGRAMME: MBA

PROGRAMME CODE: MBA

CourseCode	CourseTitle	CourseOutcomes
19MBA101	Management Principles and Practice	 CO 1: Frame out the functions of management and evaluation of management thought. CO 2: Sketch out the types of organization structure along with delegation of authority and strategy. CO 3: Asses the various types of leadership styles and theories. CO 4: Emphasis on process of communication and its types. CO 5: Focus on the controlling techniques and its application in management.
19MBA102	Management Accounting	 CO 1: Outline the overview of management accounting and understand the different types of depreciation. CO 2: Demonstrate the elements of cost and compute break-even print. CO 3: Analyze the managerial application of marginal costing. CO 4: Discuss the significance of ratio Analysis and compute difference type's ratio. CO 5: Assess the requisites for a successful budgetary control system and compute different types of budget

Digital Management	CO 1: Discuss the evolution, classification of computers.
	CO 2: Analyze the applications of MS-Word MS-Excel and PowerPoint.
	CO 3: Assess the concept of database management system and communication network.
	CO 4: Outline Enterprise resource planning and its types.
	CO 5: Evaluate various E-Business models.
Managerial Economics	CO 1: Sketch the fundamental economic concepts.
	CO 2: Analyze demand and its determinants and to know the economics of scale.
	CO 3: Assess the pricing methods in various Market structure and to get an idea over the theories of profits.
	CO 4: Demonstrate the circular flow of National Income and its concept.
	CO 5: Discuss the phase of Business cycle and Analyze the effects of inflation and deflation.
Organizational Behaviour	CO 1: Outline the overview of organizational behaviour and understand the different types of perception.
	CO 2: Demonstrate the concept of personality and discuss the different types of leadership theories.
	CO 3: Discuss the different type of assess the functions of attitude.
	CO 4: Analyze the group dynamics and discuss the different type of motivation theories.
	CO 5: Assess the different stages of conflicts and stress management mechanism in the organization.
	Managerial Economics

19MBA106	Quantitative Techniques	CO 1: Formulate business problems in matrix form
		CO 2: Formulate LP model for Business decision making and compute optimal solutions
		CO 3: Plan optimal decisions for transportation problems
		CO 4: Design methods to solve assignment problems
		CO 5: Apply strategies using game theory and Analyze it for optimality criterion
19MBA107	Executive Communication	CO 1: Identify workplace communication network
		CO 2: Apply strategies for effective Non-verbal communication in business context
		CO 3: Develop oral business communication skills
		CO 4: Demonstrate corporate communication skills.
		CO 5: Use principles of business communication for written communication
19MBA201	Production & Operations Management	CO 1: Outline the concept of production management and discuss the different types of layout techniques.
		CO 2: Compute EOQ and assess the inventory classification.
		CO 3: Evaluate the production scheduling and control mechanism in the organization
		CO 4: Discuss the techniques of work measurements and asses the work sampling procedures.
		CO 5: Identify the quality control techniques and emerging trends in production management.

19MBA202	Human Resources Management	CO 1: Outline the concept of HRM &Manpower planning process.
		CO 2: Analyze the process of performance Appraisal and discuss the various methods of training and development.
		CO 3: Evaluate the principles of Job evaluation and explain the wage and salary Administration.
		CO 4: Discuss trade Union and its function and Analyze collective bargaining.
		CO 5: Identify the cause of grievance and procedure for disciplinary action.
19MBA203	Marketing Management	CO 1: Outline marketing management concept and current trends.
		CO 2: Assess consumer behavior and identify competitors.
		CO 3: Analyze product life cycle and strategies relevant to them.
		CO 4: Discuss pricing and distribution strategies.
		CO 5: Design and Manage advertising programme
19MBA204	Financial Management	CO 1: Introduce financial management and preparation of fund flow and cash flow statements.
		CO 2: Outline the short term financing decisions in an organization.
		CO 3: Emphasize on long term investment and financial decisions in an organization.
		CO 4: Enhance the students with determination of dividend decisions and policies in declaration of dividends in an organization.
		CO 5: Sketch out the concept of taxation and its types.
19MBA205	Management Information System	CO 1: Emphasize on impact and role of MIS in an organization.
		CO 2: Outline the application of information system in business operations.
		CO 3: Focus on decision support system in management decisions.
		CO 4: Highlight the application of strategic Information system in an organization.

		CO 5: Introduce business analytics and its types.
19MBA206	Business Research	CO 1: Outline research types and process
		CO 2: Apply suitable sampling methods and techniques for research study
		CO 3: Use effective data collection methods
		CO 4: Apply appropriate Statistical tools and Analyze the results
		CO 5: Evaluate the research results and Create research report
19MBA207	Managerial Skills	CO 1: Demonstrate self introduction
		CO 2: Assessment self and others
		CO 3: Plan interpersonal effectiveness
		CO 4: Analyse and practice assertiveness
		CO 5: Design team development plan
19MBA301	Strategic Management	CO1: Provide framework on strategic management.
		CO2: Analyze the environment for suitable strategies.
		CO3: Explain various strategies that corporate can adapt.
		CO4: Identify the process of implementing a strategy.
		CO5: Assess the strategic Control process and suggest suitable ways for effective implementation of strategies

19MBA302	Entrepreneurship	CO 1: Outline the entrepreneurial framework and explore their personality traits.
		CO 2: Explain the EDP Training Programmes and institutions.
		CO 3: Identify the problems of women entrepreneur and face the challenges with Governmental support.
		CO 4: Analyze and formulate a business plan.
		CO 5: Assess the financial institutions and a roadmap to utilize the various incentives schemes.
19MBA303	Marketing Research	CO1: Outline the importance research process
		CO2: Study the importance of research and information.
		CO3: Understand the process and methods of Data collection.
		CO4: Explain Data presentation interpretation and evaluation.
		CO5: Assess the application of marketing research in different forms.
19MBA304	Advertising Management	CO 1: To discuss the need for advertisement and current scenario in advertising.
		CO 2: To explain the role of advertising agencies.
		CO 3: To create advertisement for a product.
		CO 4: Assess the various media for advertising.
		CO 5: Compile research and advertising effectively.
19MBA305	Sales and Distribution	CO 1: Outline the Concept of selling and sales management.
	Management	CO 2: Explain the theories on salesmanship and personal selling.
		CO 3: Assess the role of personal selling in distribution and promotional strategy.
		CO 4: Discuss sales force management and training programme.
		CO 5: Analyze channel of distribution and various distribution systems.

19MBA306	Customer Relationship	CO 1: Assess the need for and different mode of CRM.
N	Management	CO 2: Identify various aspects related to CRM.
		CO 3: Explain customer relationship Management process.
		CO 4: Analyze the implication of CRM.
		CO 5: Compile E-CRM with traditional CRM.
19MBA308	Brand Management	CO 1: Revise branding, positioning and connected issues.
		CO 2: Compile new product development with branding.
		CO 3: Discuss product launch strategies.
		CO 4: Analyze the role of brand in Portfolio Management.
		CO 5: Explain brand management plan and systems.
19MBA309	Digital Marketing	CO 1: Explain the evolution of digital marketing.
		CO 2: Revise consumer buying behavior and process.
		CO 3: Analyze segmentation, Targeting and positioning in digital marketing.
		CO 4: Assess digital marketing mix.
		CO 5: Discuss relevant issues related to digital marketing.
19MBA311	E – Commerce	CO 1: Create an idea about e-market and its opportunities.
		CO 2: Give a frame work of various modes of e-commerce.
		CO 3: Emphasize the securities and safety measures for online transactions.
		CO 4: Sketch out the mode of purchase and cash payments.
		CO 5: Insists on upcoming trends in e-commerce.

19MBA312	Introduction to GUI & Visual Basic	CO 1: Insists on applications of Front end tools.
		CO 2: Provide knowledge about working with strings.
		CO 3: Give views on usage of control statements.
		CO 4: Provide information about VB menus.
		CO 5: Explain the usage of files and database.
19MBA313	Enterprise Resource Planning	CO 1: Frame an outline of ERP and its related technologies.
		CO 2: Outline the Manufacturing module of ERP.
		CO 3: Explain the finance and production module of ERP.
		CO 4: Insist on the Frame work and the market of ERP along with its leading.
		CO 5: Brief out the ways of ERP implementation and its Process.
19MBA314	Knowledge Management	CO 1: Introduce the knowledge management components and its benefits.
		CO 2: Give an outline of Knowledge Management process and challenges.
		CO 3: Emphasize on Industrial environment and its issues.
		CO 4: Brief out the anatomy of Knowledge Management.
		CO 5: State the critical success factors in Knowledge Management.
19MBA322	Project Financing	CO1: Explore project ideas & assess project identification criteria
		CO2: Design project report and evaluate financial estimates and projections
		CO3: Plan appraisal of projects by various financial institutions
		CO4: Compute project evaluation using techniques and Analyze project risks
		CO5: Predict sources of raising finance for projects

Strategic Financial management	CO1:	Outline SFM model and identify conceptual framework
	CO2:	Explain financial models and apply models successfully
	CO3:	Use equity and firm valuation models and formulate management decisions
	CO4:	Apply corporate restructuring methods and strategic cost management techniques
	CO5:	Plan for financial innovations and asses ethical financial performance
Fundamentals of Insurance Management	CO1:	Outline the concepts of risk in 'Life insurance' and explain the fundamentals of agency law and explain the fundamentals of agency law.
	CO2:	Explain life insurance plans and identify insurance companies in India
	CO3:	Compute Premiums and Bonuses for insurance policies
	CO4:	Evaluate general insurance Business and its forms
	CO5:	Assess other types of general insurance
Banking and Financial Institutions	CO1:	Outline the structure, functions & operations of Indian financial and banking system
	CO2:	Explain the role and policy measures of Development Financial Institutions
	CO3:	Analyze risk management in FIs and assess the interaction among various risks.
	CO4:	Discuss NPA management RBI functions and norms.
	CO5:	Evaluate latest technology in banks in Payment & Settlement system.
Derivatives & Markets	CO1:	Identify derivative products and explain risks associates with derivatives.
	CO2:	Outline the rules and bye-laws for derivatives market.
	CO3:	Explain the concept of Stock index futures.
	CO4:	Assess types of interest rate futures
	CO5:	Evaluate commodity futures
	Fundamentals of Insurance Management Banking and Financial Institutions	CO2: CO3: CO4: CO5: Fundamentals of Insurance Management CO2: CO3: CO4: CO5: Banking and Financial Institutions CO1: CO2: CO3: CO4: CO5: Derivatives & Markets CO1: CO2: CO3: CO4: CO5:

19MBA331	Total Quality in Human Resource	CO1: Outline the significance of total quality management and Analyzing role of TQM in HRM.
		CO2: Explain customer satisfaction strategy dimension and asses the various TQ HR strategy planning.
		CO3: Demonstrate the continuous improvement process dimension.
		CO4: Analyze project dimension and assess TQHR projects, planning & Management.
		CO5: Assess various dimension of performance to integrate implication plan for managing HR
19MBA332	Advanced industrial relations	CO 1: Outline the concepts of IR and explore IR in the public sector
		CO 2: Explain the concepts of trade union and collective bargaining.
		CO 3: Identify the courses of grievances, conflicts and to discuss the conflict resolution measures.
		CO 4: To discuss the workers participation in management and to know the level of workers education in India.
		CO 5 : Analyze various legislations relating to social security and the functions of ILO
19MBA333	Training & Development	CO 1 : Outline the principles of training & development.
		CO 2 : Explain the techniques of on the job training
		CO 3 : Identify the various techniques of the job.
		CO 4 : Analyze the process and intervention of OD.
		CO 5: Assess the OD strategies and the action research requirements for OD implication

19MBA334	Labour Legislation	CO 1: Discuss the concept and principles of legislation and the role of Labour welfare officer.
		CO 2 : Explain the various Act relevant to labour legislation .
		CO 3: Discuss some of the relevant Act in relation with Labour Legislation.
		CO 4: Create an idea about the acts that are relevant to Laws.
		CO 5: To identify the provisions in the Industrial disputes Act
19MBA335	Strategic Human Resource	CO 1 : Outline the concepts and components of SHRM
	Management	CO 2 : Discuss the functional strategies of HRP, Recruitment and selection
		CO 3 : Demonstrate the linkage between business strategy & training
		CO 4: Identify / Analyze the strategic linkage of performance Management compensation & rewards strategy.
		CO 5: Assess the strategic contribution of HRM to organizational
19MBA336	Career Management	CO 1 : Outline the concepts & Components of career development.
		CO 2 : Analyze the career progression and the baseline for competency management.
		CO 3 : Assess the career paths and talent management.
		CO 4: Evaluating the changing career dynamic and its impact.
		CO 5: Discuss the various career development plan
19MBA341	Total Quality Management	CO 1: Outline the overview of TQM and identify the different components of quality.
		CO 2: Discuss the role of functional department in TQM.
		CO 3: Assess and manage the process quality in the organization.
		CO 4: Identify the role and importance of quality in customer satisfaction.
		CO 5: Demonstrate the ISO certification procedures in the organization.

19MBA342	Materials Management	CO1: Outline the overview of material management and Analyze the different type of techniques
		CO2: Assess the price trends and identify the purchase policies in material management.
		CO3: Discuss the different inventory calculation techniques and compute EOQ
		CO4: Identify the different level of stock and Analyze cost optimization.
		CO5: Explain the concept of storage and preservation
19MBA343	Advanced Manufacturing System	CO 1: This course familiarizing the computer aided designing and manufacturing
		CO 2 : Identify the flexible manufacturing system and robotics in organization.
		CO 3 : Assess the different type of networking techniques and project budgeting .
		CO 4: Discuss the concept of capacity utilization and its effect on manufacturing.
		CO 5: Analyze the need for cost reduction and discuss the different inventory management techniques
19MBA351	Hospital Administration	CO 1: Outline the overview of service industry and Analyzing characteristics and challenges .
		CO 2 : Demonstrate the healthcare revolution assess various type of health care organizations
		CO 3: Explain the different type of Hospitals and Analyzing role of Hospital in health care.
		CO 4: Identify the different levels and roles in hospital management.
		CO 5: Discuss the current issues and best practices in health care

19MBA352	Health Insurance	CO 1: Outline the concept of health insurance and discuss the different types of Health insurance in India
		CO 2: Assess the demand and supply of health Insurance.
		CO 3: Compute the health Insurance premium and designing benefit package .
		CO 4 : Identify the provider payment mechanism and comparison of different payments systems
		CO 5: Explain the concept of TPA and communicate the problems faced by hospitals.
19MBA353	Hospital Accounting and Finance	CO1: Outline the overview of Hospital Accounting and demonstrate the accounting chart for hospitals
		CO2: Explain the concept of fundraising and evaluate fundraising tactics.
		CO3: Prepare different types of Budget and compute cost sheet for hospitals.
		CO4: Assess the financial performance of hospital and plan (Financial decisions) investment Management
		CO 5: Discuss the concept the concept of equity and evaluate the NHA in India context
19MBA321	International Financial	CO 1: Brief out the recent changes and global financial market .
	Management	CO 2 : Conceptualize the FOREX applications and balance of payments
		CO 3: Give an idea about various types of currency transactions in FOREX market
		CO 4: Insists on party conditions in international finance.
		CO 5: Explain the function of international and European Monetary system

19MBA371	Logistics and Supply Chain	CO 1: Introduce various types of logistics and concepts.
	Management	CO 2: Focus on inventory control and distribution resource planning in an organization
		CO 3: Insist an importance of supply chain management and its global business applications.
		CO 4: Assess the importance of supply chain relationships and conflicts resolution strategies.
		CO 5: Emphasis the role of manager in supply chain along with its values
19MBA372	Import Procedures and	CO 1: Outline the overview of preliminaries and pre-requisites for starting import business
	Documentation	CO 2 : Demonstrate the import procedures and Custom formalities.
		CO 3 : Prepare import documents.
		CO 4 : Analyze the incentives available for importing.
		CO 5: Evaluate payment methods for various imports
19MBA360	Business Ethics	CO 1: Know about the concept of business ethics
		CO 2 : outline the ethics and law in the business environment
		CO 3: Insist on the ethics and corporate social responsibility of companies
		CO 4 : Give knowledge work values are its types.
		CO 5: Emphasize on values of cross culture and global business environment
19MBA401	International Business	CO 1: Explain the need and relevance of International Business.
	Management	CO 2: Assess tariff barriers and role of various institutions in International Business.
		CO 3: Analyze multinational companies and various market entry strategies.
		CO 4: Compare globalization and Indian business settings.
		CO 5: Discuss issues in International Business.

19MBA403	Rural Marketing	CO 1: Discuss the characteristics of rural market.
		CO 2: Analyze the challenges in rural marketing and rural market consumer behavior.
		CO 3: Assess rural marketing mix.
		CO 4: Explain channel management and communication in rural market.
		CO 5: Outline industrial setup in rural market and recent trends.
19MBA404	Services Marketing	CO1: Discuss evolution of service marketing, consumer behavior and segmentation, targeting and positioning.
		CO2: Explain product and pricing in service industries.
		CO3: Analyze promotion and distribution in service industries.
		CO4: Compile the concepts of people, process and physical evidences in service marketing.
		CO5: Apply service quality and strategies in various industries.
19MBA405	Consumer Behaviour	CO1: Explain the need for studying consumer behaviour and consumer research.
		CO2: Discuss the role of social factors in consumer behaviour.
		CO3: Analyze the role of culture in understanding consumers.
		CO4: Outline consumer decision process and models.
		CO5: Compile the influence of attitude and belief in consumer behaviour.
19MBA406	Retailing Management	CO1: Outline channels of Distribution and evolution of retailing.
		CO2: Discuss trends and opportunities in retailing.
		CO3: Analyze various retail formats
		CO4: Assess the role of Inventory display in retailing.
		CO5: Explain retailing ad a sustainable competitive strategy.

		CO1: Outline the evolution of database management system.
	System & Oracle	CO2: Give a frame work a relational model of DBMS and its data control facilities.
		CO3: Provide knowledge about SQL and its applications.
		CO4: Identify ways of designing database and format models for its applications in business.
		CO5: Emphasis a establishing user system and user object to maintain database security in the organization
19MBA411	Internet & Java Programming	CO 1: Introduce the browsers and URL in web designing.
		CO 2: Enable to know various types of data and inheritance.
		CO 3: Framework of various packages and interfaces along with exception banding.
		CO 4: Insist on working with windows graphics and texts.
		CO 5: Introduce networking and IDBC.
19MBA412	Computer Networks	CO 1: Introduce the network types, applications and models
		CO 2: Outline the path of transmission of various types of signals and error detections and correction
		CO 3: Give importance about data communications and channels
		CO 4: Analyze the various types of communication networks
		CO 5: Provide knowledge about internetwork and wireless network
19MBA420	Security Analysis and Port folio	CO1: Outline the concept of Investment Management and Securities market
	Management	CO2: Assess the risk and return of individual securities.
		CO3: Apply Fundamentals and Technical Analysis to Portfolio
		CO4: Assess the risk and return of Portfolio

		CO5: Use portfolio evaluation techniques
19MBA422	Management of Financial Services	CO1: Explain the industry framework of financial services and create innovative financial instruments
		CO2: Evaluate leasing & hire purchase quantitatively and qualitatively
		CO3: Outline the venture capital firms, credit rating agencies & methodology, and stock broking procedures
		CO4: Evaluate mutual fund industry
		CO5: Analyze factoring services, depository system and International Financial Centers
19MBA423	Mergers and Acquisitions	CO1: Plan for mergers and discuss the strategic approach to M&A
		CO2: Formulate corporate restructuring deal
		CO3: Evaluate valuation approaches and methods of financing mergers
		CO4: Analyze take over approaches and amendments
		CO5: Apply accounting methods and Analyze Legal and Regulatory Provisions
19MBA431		CO 1: Outline the concepts of industrial psychology.
	Counselling	CO 2: Analyze work psychology and career choice and development for executives.
		CO 3: Discuss the types of employee counselling and its process.
		CO 4: Evaluate the special areas in counselling.
		CO 5: Explain the role & functions of employee counsellor.

19MBA432	Human Resource Accounting and Audit	CO 1: Outline the concepts of HRA.
		CO 2: Analyze the various methods of HRA.
		CO 3: Discuss concepts & Components of HR Audit.
		CO 4: Explain HRD strategies, style, structure & systems.
		CO 5: Evaluate HRD Audit methodology.
19MBA433	Management consultancy	CO 1: Outline the concepts of consulting & its models.
		CO 2: Understand the steps in marketing of consulting service.
		CO 3: Analyze the tools & methodology of consulting.
		CO 4: Assess the strategy of the consulting firms in managing conflicts.
		CO 5: Identifying the consultancy assignment &client presentation in managing future consulting opportunities.
19MBA434	Disaster Management	CO 1: Outline an overview of Natural Disaster Management.
		CO 2: Assess the skill development for disaster Management.
		CO 3: Discuss the steps in project rescue.
		CO 4: Analyze the Leader's Role in emotional intelligence.
		CO 5: Examine the ethics and social responsibility.
19MBA435	Human Resource Information System	CO 1: Outline information about interface between HR & IT.
		CO 2: Discuss the logical process modeling.
		CO 3: Analyze the various issues of HRIs .
		CO 4: Asses HRIs & Functional Areas of HR.
		CO 5: Evaluate performance and compensating management in organization .

19MBA440	Value Engineering & Waste Control	CO1: Outline the overview of value engineering and discuss the relation of VE to other operations.
		CO2: Identify the different value engineering techniques and assess the decision making process.
		CO3: Discuss the concept of scheduling and Analyze the different techniques in scheduling.
		CO4: Assess the different types of training for value engineering.
		CO5: Discuss and communicate the value engineering at workplace
19MBA441	Production Planning &Control	CO 1: Outline the overview of production planning and different control procedures in the organization.
		CO 2: Discuss the application of routing & scheduling in production planning.
		CO 3: Identify the different type of production system and control technique.
		CO 4: Assess the different stages of production control.
		CO 5: Discuss different types of computer aided production planning and computer systems.
19MBA442	Project Management	CO 1: Outline the concept of project management and discuss the project feasibility Analysis.
		CO 2: Discuss the market Analysis and evaluate social cost Benefit Analysis.
		CO 3: Identify the different networking techniques used in project construction.
		CO 4: Explain the concept of GERT simulation and its application in project management.
		CO 5: Prepare the project organization and project costing.

19MBA450	Hospital Sorvices Management	CO 1: Outline the overview of outpatient services and Trauma care in hospital.
19MBA45U	Hospital Services Management	CO 1. Outline the overview of outpatient services and Trauma care in nospital.
		CO 2: Demonstrate the impatient services and functions of OT/ICU in the hospital.
		CO 3: Explain the diagnosis procedures in the hospital.
		CO 4: Identify the role of engineering service in Hospital.
		CO 5: Discuss the various supporting services in Hospital.
19MBA451	Quality Management in Hospital	CO 1: Outline the Quality terminologies, TQM and Six Sigma.
		CO 2: Explain the Quality Management in Hospital Services.
		CO 3: Identify the problems of Quality Assurance in Hospital Services.
		CO 4: Analyze the Quality standards, ISO 9000 series & Business Process Reengineering.
		CO 5: Assess the Strategic alliances for ensuring quality & Bench marking.
19MBA452	Marketing of Hospital Services	CO 1: Outline the concept of service of service marketing and identify different service mix components for hospital.
		CO 2: Discuss the procedure for planning and development of new services in the hospital.
		CO 3: Asses the different type of pricing methods and franchise in hospital service.
		CO 4: Identify the promotion and communication mix for hospital services.
		CO 5: Analyze the role and importance of people, process and physical evidence in hospital service.
19MBA402	International Marketing	CO1: Explain foreign trade and plan for international market entry decisions
		CO2: Formulate product mix decisions
		CO3: Plan Pricing mix decisions
		CO4: Analyze Distribution strategies
		CO5: Evaluate promotion strategies and predict control aspects

19MBA421	Export Finance & Documentation	CO1: Explain foreign trade formalities, payments and practical problems faced
		CO2: Analyze financing foreign trade and financing schemes
		CO3: Create shipping documents in foreign trade
		CO4: Apply Foreign exchange theories
		CO5: Evaluate Trade control policies and Promotional measures
19MBA430	International Human Resource Management	CO1: Formulate approaches to IHRM and identify role of HRM in international firms.
		CO2: Demonstrate different cultures and its values.
		CO3: Plan recruitment & selection practices in MNCs and design T&D components.
		CO4: Apply performance appraisal and compare approaches to Compensation Management.
		CO5: Assess comparative practices of Industrial relations internationally.
19MBA460	Managerial Environment	CO1: Demonstrate Systems approach to various environments
		CO2: Predict technical environment.
		CO3: Assess educational environment.
		CO4: Analyze sociological & cultural environment.
		CO5: Evaluate economic & legal environment.